Barton Yearly College Plan 2011-2012

Goals appear by area in the following order:

- 1. Athletics
- 2. Business Services
- 3. Grants
- 4. Institutional Advancement
- 5. Information Services
- 6. Student Service & Instruction
 - a. Academics
 - b. Distance Learning
 - c. Fort Riley Learning Services & Military Operations
 - d. Learning Resources
 - e. Student Services
 - f. Technical Education
 - g. Workforce Training & Community Education

Strategic KPI Categories:

A = AQIP Categories

- H = HLC Accreditation Criteria
- P = KBOR 2020 Pillars & Performance Indicators
- S = Barton Success Plan

Barton Success Plan

- 1. Maximize student learning and success
- 2. Take full advantage of educational opportunities with service regions
- 3. Facilitate a culture of innovation, excellence and quality improvement
- 4. Ensure efficient management and stewardship of resources

BOT END's

B1. Essential Skills

- B1a. Academic program skills
- B1b. Workplace skills
- B1c. Life skills
- B1d. Necessary remediation

B2. Work Preparedness

- B2a. Workplace entry skills and knowledge
- B2b. Ethics, discipline, & collaborative skills
- B2c. Advancement skills and knowledge

B3. Academic Advancement

- B3a. Transfer prerequisites
- B3b. Transfer requirement knowledge
- B3c. Transfer success preparation
- B3d. Transfer degree attainment

B4. Personal Enrichment

- B4a. Cultural activity experience
- B4b. College activity experience
- B4c. Extra-curricular programs & activity opps

B5. Barton Experience

- B5a. Student self-reported satisfaction
- B5b. Student identification of significant personnel

B6. Regional Workforce Needs

- B6a. Strategy identification
- B6b. Resource organization
- B6c. Partnership development
- B6d. Economic development leader

B7. Service Regions

- B7a. Compatible with college mission
- B7b. Aligned with available resources
- B7c. Maximizes revenues and minimizes expenses
- B7d. Minimize local tax reliance
- B7e. Compliment student learning services growth

B8. Strategic Plan

- B8a. College mission achieved
- B8b. Accreditation requirements realized
- B8c. KBOR expectations attained
- B8d. Measurable goals and objectives

HLC Accreditation AQIP Categories

- A1. Helping Students Learn
- A2. Accomplishing Other Goals
- A3. Understanding Stakeholders' Needs
- A4. Valuing People
- A5. Leading and Communicating
- A6. Supporting Institutional Operations
- A7. Measuring Effectiveness
- A8. Planning Continuous Improvement
- A9. Building Collaborative Relationships

<u>HLC Criteria</u>

- H1. Mission & Integrity
- H2. Preparing for the Future
- H3. Student Learning & Effective Teaching
- H4. Acquisition, Discovery, and Application of Knowledge
- H5. Engagement & Service

KBOR 2020 Strategic Plan Pillars & Performance Agreement Indicators

- P1. Educational Systems Alignment (K-16)
- P2. Robust Participation in the Higher Education System
- P3. Increased Student Persistence & Credential Production
- P4. Focus on Learner Outcomes for Work & Life Success
- P5. HE Alignment with the Kansas Economy
- P6. Regent School Reputation Enhancement (DNA to CC's)

Responsible Department/Area & Individual	Barton END	Strategic KPI	Objective	Performand Indicators (PI)	l larget		PI Outcome
	1	A4, A8 H1 S4	 Develop and provide 3 mini courses on Performance Evaluation, Employee Discipline, and Employee Termination. 	 Courses deve Courses made available and provided to supervisors 	e May 2012	1. 2. 2.	 Courses developed December 2011 A) Live supervisor training in all three areas occurred on January 6, 2012. B) The three mini courses were also put into an electronic format using SoftChalk so supervisors unable to attend the January 6 training and those who wish to revisit them will be able to do so at their convenience.
Business Services		A5, A8	2. Develop and provide new employee guides (condensed to 3 or 4	 Groupings identified Guides development 	Oct 2011 Oped Mar 2012	1. 2.	Groupings completed and published August 2011 - Faculty, Staff, Associate Faculty, Student Employees <u>New Employee webpage</u> . It includes all information from the hard copy guide as well as more detailed information to
Mark Dean		H1 54	employee groupings), accessible in both electronic and hard copy formats.	3. Guides publis (both hard co and electroni	ру	3.	assist a new employee learn about the College. Published August 2011. All information is on the website with links to appropriate information.
		A3, A4, A6, A8	 Research and implement an electronic student refund system and 	 Research Ven Implemented student refun system Make 		1. 2.	Students received their first electronic refunds on Sept 26, 2011 with their BartonChoiceCard.
	5 H1 54	research the possibility of implementing an electronic student payroll system.	selection 3. Implement electronic stur refunds 4. Research elec student payro system	tronic Apr 2012	3.		

Responsible Department/Area & Individual	Barton END	Strategic KPI	Objective	Performance Indicators (PI)	Target Date	Pl Outcome
Grants Cathie Oshiro	1, 2, 6, 7, 8	A1, A2, A6, A9 H2, H3 P2, P3, P4, P5 S1, S2, S3, S4	1. Submit a proposal to articulate one career pathway that begins with ABE or ESL and continues to a college- level certificate and beyond.	 Career pathway identified Programmatic goals and objectives identified Strategic plan developed Proposal submitted 	Dec 2011 Feb 2012 Mar 2012 Apr 2012	 Postponed until FY13 Postponed until FY13 Postponed until FY13 Postponed until FY13
	7, 8	A2, A5, A6 H1 P2, P5 \$3, \$4	2. Develop a grant office process and procedures manual for faculty and staff.	 Processes and procedures identified Storyboard developed Manual complete 	Jan 2012 Mar 2012 May 2012	1. Completed 2. 3.

Responsible Department/Area & Individual	Barton END	Strategic KPI	Objective	Performance Indicators (PI)	Target Date	Pl Outcome
			 Implementati on of a 2011- 	 Annual production of the planning document which aligns with the overall college plan 	Aug 2011	 Implemented 4 major strategic objectives that indicate the strategy/initiative along with the measurement component. The objectives are 1) Enhance the student experience and their opportunities to succeed 2) Valuing people and building relationships – improve community/civic engagements 3) Maintain and recruit strong Foundation Board members to assist the College in future initiatives 4) Increase internal and external awareness for all entities of the College and Foundation.
Institutional Advancement Darnell Holopirek	8	A1, A2, A3, A4, A6, A8, A9 8 H1, H2 S3, S4	2012 Strategic Plan to direct Institutional Advancement activities while enhancing the college strategic planning efforts.	2. Monthly monitoring of the plan	On-going	2. Each month the full board monitors the strategic plan to look at the progress.
				3. Monthly reporting of progress with at least 75% proficiency expected	On-going	 3. As of 04/12/12 we have at least 75% proficiency expected and still working on the outcomes. As of June 30, 2012 we had completed our plan with a 78.6 % success rate.

Responsible Department/Area & Individual	Barton END	Strategic KPI	Objective	Performance Indicators (PI)	Target Date	PI Outcome
		A5, A7, A8	1. Institutional Research will create a KBOR 2020 strategic objective web	 Dash board established Baseline data 	Feb 2012 Mar 2012	 On hold because of changes in KBOR 2020 requirements On hold because of changes in KBOR
	4, 8	H2 P2, P3, P4, P5	based dash board, setting up baseline data and begin to graph	established	- Luc 2012	2020 requirements
Information		S3, S4	yearly progress.	3. Annual progress graphed	Jun 2012 and on-going	 On hold because of changes in KBOR 2020 requirements
Services Area				1. Portal is online	Dec 2011	1. Dian on going live in May 2012
Charles Perkins			2. Information Services Department	1. Portaris onnine	Dec 2011	1. Plan on going live in May 2012
	1, 5	A1, A6, A8 H5	will bring the MyBarton Portal online, with Single Sign on to Banner Self	2. Banner Self-serve integration established	Feb 2012	2. Finished 2-2012
		P3 S1	Service, Pearson Learning Management	3. LMS integration established	Apr 2012	3. Finished 2-2012
			System and Student Gmail accounts.	4. Student Gmail integration established	Jun 2012	4. Finished 2-2012

Responsible Department/Area & Individual	Barton END	Strategic KPI	Objective		Performance Indicators (PI)	Target Date		PI Outcome
	A4 1, 3	A1, A3,	1. Increase student	1.	Expand marketing efforts to both students and parents in the Central Flint Hills area	Feb 2012	1.	Fort Riley weekly in-briefing to all new soldiers to FR stressing education programs to include GED, Boost, and Incentive scholarships. Fall 2011, 13 students (FR family members) received the Trooper Bill scholarship. In the Spring 2012, 20 students received the Trooper Bill scholarship.
		A4, A7 H3 P2 S2	participation from the Central Flint Hills area through GED and Boost scholarship	2.	Increase by 10% the number of scholarships (GED & Boost) offered to GED and HS students	Jun 2012	2.	Out of 105 students who completed the GED program, 27 planned to use the GED scholarship, 18 are actually using the GED scholarship.
FR Learning Services & Military Operations Division			expansion.	3.	Increase by 10% the number of GED and HS students accepting offered scholarships	Jun 2012	3.	
Gene Kingslien			2. Increase ESOL enrollment and success in non-ESOL courses.	1.	Increase by 10% the number of students enrolling in ESOL ENGL 1122	Jan 2012	1.	Total enrollment for ESOL (Fall and Spring) was 38 with 6 completing ENGL 1122.
1, 3	1, 3	H3		2.	Expand by 10% the number of students successfully completing ESOL ENGL 1122	May 2012	2.	Students in or completing ENGL 1122 - 6
				3.	Enhance by 10% the number students who enroll one or more non- ESOL courses after success in ENGL 1122	Jun 2012 and On-going	3.	As of March 19, 2012, 3 students have completed or are enrolled in Non ESOL classes.

Responsible Department/Area & Individual	Barton END	Strategic KPI	Objective	Performance Indicators (PI)	Target Date	PI Outcome
6 Technical & Military Education Division				 Enhance the number of students who declare their pursuit of the Military Technical certificate 	May 2012	 48 54 students enrolled and actively working toward CERT Updated 06/30/12
	A3 H2& H5 P2, P3	 Increase Military student program completion. 	2. Expand advisor contacts with students pursuing the Military Technical certificate	Dec 2011	2. 1147 1237 contacts Updated 06/30/12	
	S1		 Increase the number of students who successfully complete the Military Technical certificate 	Jun 2012	 4 6 completer with 5 20nly needing 1 class. Updated 06/30/12 	
Bill Nash			2. Increase HZMT & EMHS student program completion.	 Expand the number of students who declare HZMT or EMHS as their major 	May 2012	 25 36 students in EMHS program 133 137 students in HZMT program Updated 06/30/12
				2. Enhance advisor contact with students pursuing HZMT or EMHS as their major	Dec 2011	2. All students taking 3 or more EMHS/HZMT classes who have not declared are contacted by advisor.
				3. Increase the number of students who successfully complete HZMT or EMHS	Jun 2012	 3. 1 3 EMHS AAS completer 2 EMHS CERT completers 8 10 HZMT AAS completers 1 HZMT CERT Completer Updated 06/30/12

Responsible Department/Area & Individual	Barton END	Strategic KPI	Objective		Performance Indicators (PI)	Target Date		PI Outcome
2, 7 Workforce Training		A3, A7, A9	1. Provide	1.	Establish a process to administer the Kansas Work Ready assessment to Barton Great Bend students who are pursuing a certificate and/or degree	Feb 2012 June	1.	 a) Signed MOU with Kansas Department of Commerce; BCC will now serve as a testing site for WorkReady on behalf of KansasWorks and BCC b) Meeting scheduled to discuss implementation of WorkReady certificate for Barton CTE students
	2, 7	H2 P3 S2	responsive training and educational opportunities.	2.	Enhance the number of Barton programs offering or requiring career experiences for career technical education (CTE) students	Feb 2012 On-going	2.	Medical Coding Certificate is working to implement an internship due to program alignment. Ongoing meetings to discuss implementation.
and Community Education Division Elaine Simmons				3.	Increase the number of career technical education students who complete a certificate and/or degree program	Jun 2012 and On-going	3.	 a) Ongoing meetings to discuss topic. Criminal Justice, Ag, and Networking are working on their own program completion models. KBOR outcome metrics will drive future decisions. b) Follow up on SAP programs.
	A6, A8	A6, A8 H2 & H5	2. Design a career advisement system that	1.	Create a division committee that identifies strategies in conjunction with Student Services Advisement Central	Nov 2011	1.	Committee has been selected and meetings occurring.
	3, 5	3, 5 P3	supports F2F and online career	2.	Establish an advisee load limit; plan towards a structure to support limit	Feb 2012 On-going	2.	Not addressed
		S1 technical students.	3.	Establish at minimum one general career technical advisor	May 2012 On-going	3.	Submitted a request to Dr Quinn for a position.	

Responsible Department/Area & Individual	Barton END	Strategic KPI	Objective	Performance Indicators (PI)	Target Date	PI Outcome
				 Enhance the pass rate of students completing individual DE courses 	Jun 2012	 a) The DE Team began work on a Redesign plan for developmental courses to be piloted in Fall 2012. b) An early intervention process has been initiated (fall 2011) for students either missing classes and/or with a failing grade. c) Improved (Fall 2011) the procedure for tracking students' progress through DE courses and first core course in specific academic sequence. d) Math and reading modules based on course competencies are developed (Fall 2011)
Academic Division Rick Abel	1	A1, A3, A7, A8 H3, H4 P3, P4 S1, S3	1. Enhance Development al Education (DE) Services.	2. Improve the retention of DE students pursuing DE coursework	Jun 2012	 a) The DE Team began work on a Redesign plan for developmental courses to be piloted in Fall 2012. b) An early intervention process has been initiated (fall 2011) for students either missing classes and/or with a failing grade. c) Improved (Fall 2011) the procedure for tracking students' progress through DE courses and first core course in specific academic sequence. d) Math and reading modules based on course competencies are developed (Fall 2011)
				3. Enhance the number of DE students successfully completing the DE coursework series leading to transition into college-level coursework	Jun 2012	 a) The DE Team began work on a Redesign plan for developmental courses to be piloted in Fall 2012. b) An early intervention process has been initiated (fall 2011) for students either missing classes and/or with a failing grade. c) Improved (Fall 2011) the procedure for tracking students' progress through DE courses and first core course in specific academic sequence. d) Math and reading modules based on course competencies are developed (Fall 2011)

Responsible Department/Area & Individual	Barton END	Strategic KPI	Objective	Performance Indicators (PI)	Target Date	PI Outcome
				 Increase enrollment rate of Barton GED students 	Jun 2012	 FY 2011, 54 students pursued the GED with 43 (80%) completers. FY 2012 to date (1/31/12), 42 students have so far identified GED as a goal with 39 completers.
		A1, A2, A7, A8	2. Enhance the	2. Increase the enrollment rate of GED grads/students to Barton programs of study	Jun 2012	 FY 2011, 22 GED students identified continuing with post-secondary education with 19 (86%) enrolled with BCC. FY 2012 to date (1/31/12), 20 students have so far identified continuing with post-secondary education with 18 so enrolled.
Academic Division Rick Abel	1	H2, H3 P3, P4 S1, S3	transition of GED completers into college level instruction.	3. Improve the retention rate of GED students enrolled at Barton	Jun 2012	3. FY 2011, of the 19 students enrolled in Spring 2012, 8 students (42%) continued with Barton for Fall 2011 (FY 13). Only 1 student of the 8 (12.5%) continued studies at Barton in the Spring 2012 semester. Recommendation is to design a strategy to "check-in" with the students periodically during their first semester to provide support and transition assistance. Also, plan is to continue to develop a deeper and more constant connection between our students and the TRIO (EOC) folks. This way they will have another "entity" helping to keep them motivated and pointed in the right direction.

Responsible Department/Area & Individual	Barton END	Strategic KPI	Objective	Performance Indicators (PI)	Target Date	PI Outcome
		A1, A7		 Emphasize advisement satisfaction among new, degree seeking, online only students 	Mar 2012	 a) Implementing CRM system to better manage Student Inquiries. b) Implementing Online Scheduling for improved contact management. c) Pre-Session emails identifying Support services, Advisor, Advisor Email address. Note: numbers are for students taking at least 1 eCourse Satisfaction Fall 2010 S 1 and 2 = 62% Fall 2011 S 1 and 2 = 58% Importance Fall 2010 S 1 and 2 = 74% Fall 2010 S 1 and 2 = 64%
Student Services Area Angie Maddy	1, 3, 5	H3 P3 S1	 Improve advising for new, degree seeking, online only students. 	2. Improve retention of new, degree seeking, online only students	Jun 2012	 a) Early Academic Alert System – Encourages students to seek help, alerts Advisors. b) Tutoring Services: Online tutoring with Tutor .com and Barton Peer tutors. c) Email to Fall 2011 who had yet to enroll for Spring 2012: Retention rate = 18% d) Improved engagement with students: Pre-Session Emails Request for Advisor forms CRM system implementation Online Scheduling implementation Services to Advisors: Improved reporting New Advisor Email Online Scheduling implementation Fall 2010 – Spring 2011 = 52% Fall 2011 – Spring 2012 = 53%
				3. Continued to next page		

Responsible Department/Area & Individual	Barton END	Strategic KPI	Objective	Performance Indicators (PI)	Target Date	PI Outcome
				3. Improve new, degree seeking, online student success	Jun 2012	 3. a) Tutoring Services: Online tutoring with Tutor .com and Barton Peer tutors. 3. b) Email to Fall 2011 who had yet to enroll for Spring 2012: Retention rate = 18% 3. c) Improved engagement with students: Pre-Session Emails Request for Advisor forms CRM system implementation Online Scheduling implementation 3. d) Services to Advisors: Improved reporting New Advisor Email Online Scheduling implementation
Student Services Area Angie Maddy	4	A2, A4, A7, A8, A9 H2, H5 P1 \$3	2. Establish a quarterly training and cross communication plan between GB and FR campuses as measured by documentation of the events and surveys of training participants.	 Documentation of quarterly training sessions, agendas and notes At least 20% of participants will self-report gaining new knowledge and/or skills resulting from each training session 	On-going On-going	 a) Training held 2.17.12 at FR 13 participants (4 from BC campus, 9 from FR) b) Specialized "mini training" scheduled for 4.13.12 CS webinar FR – 6.15.12 – 8 participants, BC – scheduled for 7.17, 24, & 26 a) 46% responded gaining new knowledge or skills b) 62.5% of FR participants responded identifying tips or skills they could utilize in their positions

Responsible Department/Area & Individual	Barton END	Strategic KPI	Objective	Performance Indicators (PI)	Target Date	PI Outcome
		A3, A4	1. Enhance online	 Expand online tuition revenue stream 	Jun 2012	 a) currently negotiating the contract with Pearson which will reduce the expenditures required to deliver both hybrid and fully online courses b) Spring 2012 semester - the tuition & fees for BOL increased to \$133 per hour (increase of \$3 per hour) c) renegotiated EduKan contract terms for duplicate BOL courses, which will also result in a reduction in expenditures for our online courses
	1	H6, H7, H8	course efficiency and delivery.	 Increase student enrollment as of census date 	Jan 2012	 2. a) Fall '10 enrollment at census = 3964 2. b) Fall '11 enrollments at census = 4515 2. c) 14% increase
Distance Learning Ange Sullivan Joel				 Increase online student retention from course start date to course end 	May 2012	 3. a) Fall 2010 ecourse enrollment completions (3609)/ Fall 2010 ecourse enrollments at course start (5677) = 63.57% Fall 2010 ecourse retention rate 3. b) Fall 2011 ecourse enrollment completions (4227)/ Fall 2011 ecourse enrollments at course start (6505) = 64.98% Fall 2011 ecourse retention rate 3. c) 1.41% increase
Lundstrom	8	A3, A4 H6, H8	2. Increase support staff proportional to growth of online program.	 Implement distance learning strategic plan focused on sustainability in staff development 	Jan 2012	 a) Distance Learning Staff attend national and regional professional conferences throughout the year. b) Provide training to Human Resources, Student Services and Fort Riley Education Center on various technologies and digital communications to enhance student services. c) Gain proficiency via workshops, webinars and tutorials on new technologies and advanced techniques for implementation and usage of technologies. d) Acquire and disseminate training via webinars and tutorials on new classroom management techniques.
				 Build virtual college principles in staffing to best support students 	Mar 2012	 Addition of 1.0 FTE staff member "Distance Learning Coordinator"

Responsible Department/Area & Individual	Barton END	Strategic KPI	Objective	Performance Indicators (PI)	Target Date	PI Outcome
Learning Resource Center ReGina Reynolds- Casper Interim Director	3	A1 H3	1. Increase online student success in research assignments.	 Increase student comfort level in using the library and interacting with library staff through librarian being a part of the course as a co- teacher or teaching assistant 	Dec 2011 and On-going	 Provided access to research tools. Remained visible as a contact throughout their course.
		P4 S1		2. Develop online tutorials which will provide instruction in using online library resources	Feb 2012	 Developed BILT (6 separate modules) with quizzes and new Barton Library Online Catalog Tutorial
				3. Increase student expertise in using online resources through course assignments	Apr 2012	3. Provided Information Literacy Instruction throughout semester
	3		2. Provide curricular support for "gatekeeper" classes.	 Maintain collection of library resources to support "gatekeeper classes" in the appropriate formats 	Dec 2011	 Gathered collection input from faculty. Will continue to do so throughout the academic school year.
		A1 H3 P4		2. Increase faculty awareness of library resources for curricular support though meetings and in-services	Mar 2012	2. Attended Division Meetings. Upon completion of new tools Instructional Deans forwarded information to their faculty.
		S1		 Develop relevant student research aids for "gatekeeper" courses which can be included in course shells 	May 2012	3. Created Barton Library Info Card (How to use databases, how to do a Literature Search, How to access library databases & Importance of Citation)

Responsible Department/Area & Individual	Barton END	Strategic KPI	Objective	Performance Indicators (PI)	Target Date	PI Outcome
		A1, A2, A3, A4, A5, A6, A9 H1, H3 S1, S3	1. Meet institutional responsibilities for athletic programming compliance (i.e. Jayhawk Conference, NJCAA, Title IV, and Title IV, and Title IX).	 Scheduled Compliance Report updates 	On-going	 Compliance updates have been distributed as part of the athletic department monthly newsletter. Compliance Reports have been given monthly at President's Staff Meetings as well as part of Athletic Staff meetings twice each month. Also, Barton Athletics has been part of an NJCAA Audit for "all" athletic teams for the 2011-2012 term.
Athletic Department	4, 5, 8			 Monthly newsletter addressing institutional compliance 	On-going	2. Each month a specific piece of NJCAA or KJCCC compliance is put into focus within the monthly newsletter sent to over 250 people within the college community.
Trevor Rolfs	4, 5, 8			3. Active agent in support of academic/student service monitoring	On-going	 Compliance updates have been distributed as part of the athletic department monthly newsletter. Compliance Reports have been given monthly at President's Staff Meetings as well as part of Athletic Staff meetings twice each month. Also, Barton Athletics has been part of an NJCAA Audit for "all" athletic teams for the 2011-2012 term. Mandatory Athletic Staff and Student Athlete Orientations have been planned for Fall 2012. Also, monthly meetings including the Athletic Director & Student Services have been scheduled for 2012-2013 to communicate activities relevant to student success.