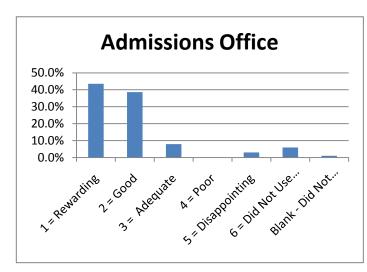
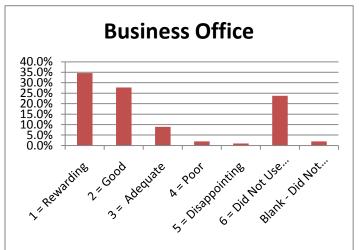
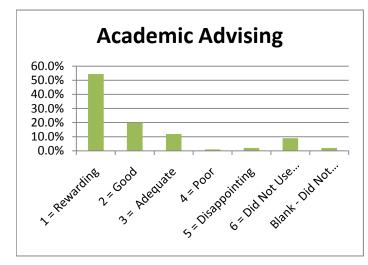
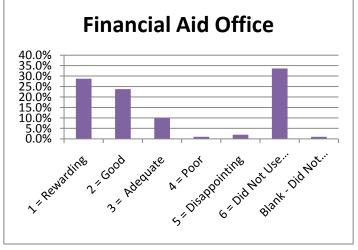
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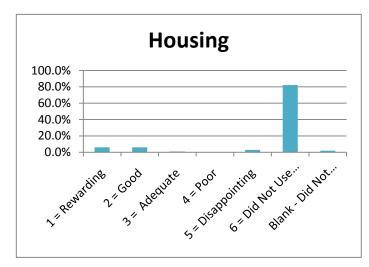
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|---------------------------------|----------------|----------|----------|----------|--------------|-------------|---------|--|
| | | | | | | 6 = Did Not | Did Not | |
| | 101 1 = Reward | 2 = Good | 3 = Adec | 4 = Poor | 5 = Disappoi | Use Service | Answer | |
| Admissions Office | 44 | 39 | 8 | 0 | 3 | 6 | 1 | |
| Business Office | 35 | 28 | 9 | 2 | 1 | 24 | 2 | |
| Academic Advising | 55 | 20 | 12 | 1 | 2 | 9 | 2 | |
| Financial Aid Office | 29 | 24 | 10 | 1 | 2 | 34 | 1 | |
| Housing | 6 | 6 | 1 | 0 | 3 | 83 | 2 | |
| Food Service | 6 | 5 | 1 | 2 | 3 | 82 | 2 | |
| Library Services | 12 | 14 | 4 | 0 | 1 | 68 | 2 | |
| Bookstore | 20 | 23 | 11 | 3 | 2 | 40 | 2 | |
| Tutoring | 22 | 13 | 3 | 1 | 2 | 57 | 3 | |
| Grounds/Maintenance | 16 | 23 | 10 | 2 | 1 | 47 | 2 | |
| Health Services | 8 | 0 | 2 | 0 | 2 | 79 | 10 | |
| Registrar - Enrollment Services | 50 | 32 | 11 | 1 | 1 | 4 | 2 | |
| Career Planning & Placement | 17 | 14 | 3 | 1 | 1 | 63 | 2 | |
| Computer Lab Services | 22 | 21 | 7 | 1 | 1 | 47 | 2 | |
| Testing | 34 | 29 | 11 | 1 | 1 | 22 | 3 | |
| Security & Safety | 33 | 20 | 9 | 1 | 2 | 34 | 2 | |
| Student Activities | 15 | 11 | 8 | 0 | 1 | 64 | 2 | |

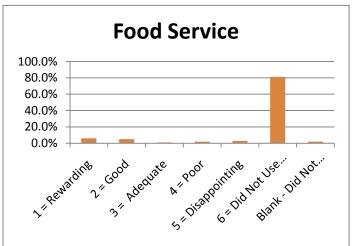


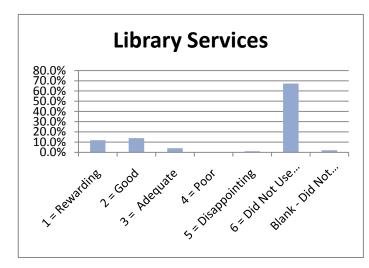


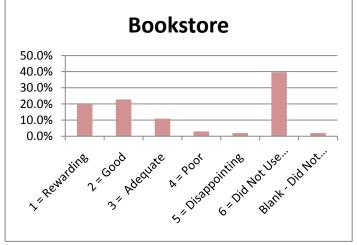












| | | | | | | 6 = Did | Blank - | |
|---------------------------------|----------------|--------|--------------|--------|-------------|---------|---------|--------|
| | | | | | | Not Use | Did Not | |
| | 1 = Reward 2 : | = Good | 3 = Adequ: 4 | = Poor | 5 = Disappo | Service | Answer | Total |
| Admissions Office | 43.6% | 38.6% | 7.9% | 0.0% | 3.0% | 5.9% | 1.0% | 100.0% |
| Business Office | 34.7% | 27.7% | 8.9% | 2.0% | 1.0% | 23.8% | 2.0% | 100.0% |
| Academic Advising | 54.5% | 19.8% | 11.9% | 1.0% | 2.0% | 8.9% | 2.0% | 100.0% |
| Financial Aid Office | 28.7% | 23.8% | 9.9% | 1.0% | 2.0% | 33.7% | 1.0% | 100.0% |
| Housing | 5.9% | 5.9% | 1.0% | 0.0% | 3.0% | 82.2% | 2.0% | 100.0% |
| Food Service | 5.9% | 5.0% | 1.0% | 2.0% | 3.0% | 81.2% | 2.0% | 100.0% |
| Library Services | 11.9% | 13.9% | 4.0% | 0.0% | 1.0% | 67.3% | 2.0% | 100.0% |
| Bookstore | 19.8% | 22.8% | 10.9% | 3.0% | 2.0% | 39.6% | 2.0% | 100.0% |
| Tutoring | 21.8% | 12.9% | 3.0% | 1.0% | 2.0% | 56.4% | 3.0% | 100.0% |
| Grounds/Maintenance | 15.8% | 22.8% | 9.9% | 2.0% | 1.0% | 46.5% | 2.0% | 100.0% |
| Health Services | 7.9% | 0.0% | 2.0% | 0.0% | 2.0% | 78.2% | 9.9% | 100.0% |
| Registrar - Enrollment Services | 49.5% | 31.7% | 10.9% | 1.0% | 1.0% | 4.0% | 2.0% | 100.0% |
| Career Planning & Placement | 16.8% | 13.9% | 3.0% | 1.0% | 1.0% | 62.4% | 2.0% | 100.0% |
| Computer Lab Services | 21.8% | 20.8% | 6.9% | 1.0% | 1.0% | 46.5% | 2.0% | 100.0% |
| Testing | 33.7% | 28.7% | 10.9% | 1.0% | 1.0% | 21.8% | 3.0% | 100.0% |
| Security & Safety | 32.7% | 19.8% | 8.9% | 1.0% | 2.0% | 33.7% | 2.0% | 100.0% |
| Student Activities | 14.9% | 10.9% | 7.9% | 0.0% | 1.0% | 63.4% | 2.0% | 100.0% |

