FALL 2011
Blank -

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6=\text { Did Not Did Not }
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|  | 153 |  |  |  |  |  |  |
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|  | $1=$ Rewar $2=$ Good | $3=$ Ader $4=$ Poor | $5=$ Disappoi Use Service Answer |  |  |  |  |
| Admissions Office | 47 | 57 | 21 | 5 | 8 | 11 | 4 |
| Business Office | 47 | 50 | 17 | 5 | 6 | 21 | 7 |
| Academic Advising | 54 | 46 | 20 | 2 | 12 | 15 | 4 |
| Financial Aid Office | 33 | 33 | 18 | 10 | 16 | 39 | 4 |
| Housing | 13 | 10 | 10 | 2 | 1 | 109 | 8 |
| Food Service | 10 | 10 | 17 | 2 | 3 | 103 | 8 |
| Library Services | 21 | 19 | 9 | 1 | 3 | 91 | 9 |
| Bookstore | 32 | 30 | 19 | 6 | 8 | 53 | 5 |
| Tutoring | 29 | 21 | 7 | 1 | 1 | 85 | 9 |
| Grounds/Maintenance | 23 | 27 | 16 | 3 | 2 | 74 | 8 |
| Health Services | 11 | 0 | 11 | 0 | 4 | 105 | 22 |
| Registrar - Enrollment Services | 51 | 48 | 26 | 4 | 8 | 12 | 4 |
| Career Planning \& Placement | 23 | 17 | 11 | 2 | 3 | 90 | 7 |
| Computer Lab Services | 30 | 26 | 13 | 3 | 4 | 68 | 9 |
| Testing | 34 | 40 | 25 | 0 | 2 | 45 | 7 |
| Security \& Safety | 25 | 39 | 12 | 3 | 1 | 66 | 7 |
| Student Activities | 21 | 21 | 11 | 0 | 4 | 88 | 8 |



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|  | 1 = Reward 2 = Good |  | 3 = Adequi 4 = Poor |  | $5 \text { = Disapp }$ | Did <br> Use <br> vice | Blank - <br> Did Not <br> Answer | Total |
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| Admissions Office | 30.7\% | 37.3\% | 13.7\% | 3.3\% | 5.2\% | 7.2\% | 2.6\% | 100.0\% |
| Business Office | 30.7\% | 32.7\% | 11.1\% | 3.3\% | 3.9\% | 13.7\% | 4.6\% | 100.0\% |
| Academic Advising | 35.3\% | 30.1\% | 13.1\% | 1.3\% | 7.8\% | 9.8\% | 2.6\% | 100.0\% |
| Financial Aid Office | 21.6\% | 21.6\% | 11.8\% | 6.5\% | 10.5\% | 25.5\% | 2.6\% | 100.0\% |
| Housing | 8.5\% | 6.5\% | 6.5\% | 1.3\% | 0.7\% | 71.2\% | 5.2\% | 100.0\% |
| Food Service | 6.5\% | 6.5\% | 11.1\% | 1.3\% | 2.0\% | 67.3\% | 5.2\% | 100.0\% |
| Library Services | 13.7\% | 12.4\% | 5.9\% | 0.7\% | 2.0\% | 59.5\% | 5.9\% | 100.0\% |
| Bookstore | 20.9\% | 19.6\% | 12.4\% | 3.9\% | 5.2\% | 34.6\% | 3.3\% | 100.0\% |
| Tutoring | 19.0\% | 13.7\% | 4.6\% | 0.7\% | 0.7\% | 55.6\% | 5.9\% | 100.0\% |
| Grounds/Maintenance | 15.0\% | 17.6\% | 10.5\% | 2.0\% | 1.3\% | 48.4\% | 5.2\% | 100.0\% |
| Health Services | 7.2\% | 0.0\% | 7.2\% | 0.0\% | 2.6\% | 68.6\% | 14.4\% | 100.0\% |
| Registrar - Enrollment Services | 33.3\% | 31.4\% | 17.0\% | 2.6\% | 5.2\% | 7.8\% | 2.6\% | 100.0\% |
| Career Planning \& Placement | 15.0\% | 11.1\% | 7.2\% | 1.3\% | 2.0\% | 58.8\% | 4.6\% | 100.0\% |
| Computer Lab Services | 19.6\% | 17.0\% | 8.5\% | 2.0\% | 2.6\% | 44.4\% | 5.9\% | 100.0\% |
| Testing | 22.2\% | 26.1\% | 16.3\% | 0.0\% | 1.3\% | 29.4\% | 4.6\% | 100.0\% |
| Security \& Safety | 16.3\% | 25.5\% | 7.8\% | 2.0\% | 0.7\% | 43.1\% | 4.6\% | 100.0\% |
| Student Activities | 13.7\% | 13.7\% | 7.2\% | 0.0\% | 2.6\% | 57.5\% | 5.2\% | 100.0\% |




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