## SPRING 2011

|  | 1 = Rewarding | 2 = Good | 3 = Adequate | 4 = Poor | 5 = Disappc | 6 = Did Not Use Service | Blank - Did Not Answer |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Admissions Office | 38.6\% | 40.4\% | 9.4\% | 1.5\% | 3.5\% | 5.6\% | 1.2\% | 100.0\% |
| Business Office | 38.6\% | 32.2\% | 9.9\% | 1.5\% | 3.5\% | 13.5\% | 0.9\% | 100.0\% |
| Academic Advising | 44.4\% | 30.1\% | 11.1\% | 2.9\% | 2.9\% | 7.3\% | 1.2\% | 100.0\% |
| Financial Aid Office | 33.3\% | 22.8\% | 11.7\% | 4.1\% | 4.7\% | 21.3\% | 2.0\% | 100.0\% |
| Housing | 14.6\% | 12.9\% | 4.7\% | 0.9\% | 1.8\% | 62.6\% | 2.6\% | 100.0\% |
| Food Service | 11.7\% | 12.9\% | 11.4\% | 2.6\% | 2.9\% | 55.6\% | 2.9\% | 100.0\% |
| Library Services | 26.3\% | 19.6\% | 6.4\% | 0.3\% | 2.3\% | 42.7\% | 2.3\% | 100.0\% |
| Bookstore | 32.7\% | 25.7\% | 11.4\% | 2.9\% | 3.2\% | 22.8\% | 1.2\% | 100.0\% |
| Tutoring | 22.2\% | 13.5\% | 4.7\% | 0.9\% | 2.3\% | 54.4\% | 2.0\% | 100.0\% |
| Grounds/Maintenance | 22.5\% | 24.0\% | 11.4\% | 2.0\% | 2.3\% | 35.4\% | 2.3\% | 100.0\% |
| Health Services | 19.3\% | 0.0\% | 5.0\% | 1.2\% | 1.8\% | 58.2\% | 14.6\% | 100.0\% |
| Registrar - Enrollment Services | 38.9\% | 38.3\% | 10.5\% | 1.5\% | 2.6\% | 6.7\% | 1.5\% | 100.0\% |
| Career Planning \& Placement | 21.6\% | 16.4\% | 5.3\% | 0.9\% | 2.6\% | 51.5\% | 1.8\% | 100.0\% |
| Computer Lab Services | 28.7\% | 22.8\% | 8.2\% | 2.6\% | 2.0\% | 33.3\% | 2.3\% | 100.0\% |
| Testing | 31.3\% | 30.4\% | 10.5\% | 1.8\% | 1.5\% | 23.1\% | 1.5\% | 100.0\% |
| Security \& Safety | 30.7\% | 27.5\% | 8.8\% | 0.9\% | 2.3\% | 27.5\% | 2.3\% | 100.0\% |
| Student Activities | 24.9\% | 18.1\% | 5.6\% | 1.5\% | 2.6\% | 45.3\% | 2.0\% | 100.0\% |







Food Service












Blank - Did Not Answer

