## SPRING 2013

|  | 1 = Rewarding | 2 = Good | 3 = Adequate | 4 = Poor | 5 = Disappc | 6 = Did Not Use Service | Blank - Did Not Answer |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Admissions Office | 38.7\% | 37.9\% | 10.3\% | 2.4\% | 3.6\% | 6.7\% | 0.4\% | 100.0\% |
| Business Office | 36.4\% | 30.8\% | 8.3\% | 2.0\% | 5.5\% | 16.6\% | 0.4\% | 100.0\% |
| Academic Advising | 43.1\% | 26.5\% | 13.0\% | 1.2\% | 6.3\% | 9.1\% | 0.8\% | 100.0\% |
| Financial Aid Office | 28.9\% | 19.4\% | 10.3\% | 7.5\% | 7.1\% | 26.5\% | 0.4\% | 100.0\% |
| Housing | 15.8\% | 8.7\% | 5.5\% | 2.4\% | 1.2\% | 64.4\% | 2.0\% | 100.0\% |
| Food Service | 14.6\% | 10.7\% | 8.7\% | 2.0\% | 1.6\% | 61.3\% | 1.2\% | 100.0\% |
| Library Services | 24.9\% | 15.4\% | 3.6\% | 0.8\% | 2.4\% | 51.8\% | 1.2\% | 100.0\% |
| Bookstore | 32.4\% | 20.6\% | 9.5\% | 3.6\% | 2.4\% | 30.8\% | 0.8\% | 100.0\% |
| Tutoring | 19.4\% | 10.7\% | 5.5\% | 2.4\% | 2.0\% | 59.3\% | 0.8\% | 100.0\% |
| Grounds/Maintenance | 21.3\% | 18.6\% | 7.9\% | 0.8\% | 4.3\% | 45.5\% | 1.6\% | 100.0\% |
| Health Services | 18.2\% | 0.0\% | 4.3\% | 0.8\% | 2.0\% | 62.8\% | 11.9\% | 100.0\% |
| Registrar - Enrollment Services | 42.7\% | 30.8\% | 9.5\% | 5.1\% | 4.0\% | 6.7\% | 1.2\% | 100.0\% |
| Career Planning \& Placement | 19.8\% | 13.0\% | 4.7\% | 0.8\% | 2.8\% | 57.3\% | 1.6\% | 100.0\% |
| Computer Lab Services | 22.9\% | 18.2\% | 5.5\% | 1.6\% | 3.2\% | 46.6\% | 2.0\% | 100.0\% |
| Testing | 27.3\% | 24.9\% | 10.7\% | 2.4\% | 3.2\% | 30.8\% | 0.8\% | 100.0\% |
| Security \& Safety | 28.5\% | 20.2\% | 7.9\% | 1.6\% | 2.8\% | 37.5\% | 1.6\% | 100.0\% |
| Student Activities | 22.1\% | 13.8\% | 4.7\% | 0.8\% | 1.6\% | 55.3\% | 1.6\% | 100.0\% |














| 2531 = Rewarding 2 = Good |  |  | 3 = Adequate | 4 = Poor | 5 = Disappc | ot |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Admissions Office | 98 | 96 | 26 | 6 | 9 | 17 | 1 |
| Business Office | 92 | 78 | 21 | 5 | 14 | 42 | 1 |
| Academic Advising | 109 | 67 | 33 | 3 | 16 | 23 | 2 |
| Financial Aid Office | 73 | 49 | 26 | 19 | 18 | 67 | 1 |
| Housing | 40 | 22 | 14 | 6 | 3 | 163 | 5 |
| Food Service | 37 | 27 | 22 | 5 | 4 | 155 | 3 |
| Library Services | 63 | 39 | 9 | 2 | 6 | 131 | 3 |
| Bookstore | 82 | 52 | 24 | 9 | 6 | 78 | 2 |
| Tutoring | 49 | 27 | 14 | 6 | 5 | 150 | 2 |
| Grounds/Maintenance | 54 | 47 | 20 | 2 | 11 | 115 | 4 |
| Health Services | 46 | 0 | 11 | 2 | 5 | 159 | 30 |
| Registrar - Enrollment Servic | 108 | 78 | 24 | 13 | 10 | 17 | 3 |
| Career Planning \& Placemen | 50 | 33 | 12 | 2 | 7 | 145 | 4 |
| Computer Lab Services | 58 | 46 | 14 | 4 | 8 | 118 | 5 |
| Testing | 69 | 63 | 27 | 6 | 8 | 78 | 2 |
| Security \& Safety | 72 | 51 | 20 | 4 | 7 | 95 | 4 |
| Student Activities | 56 | 35 | 12 | 2 | 4 | 140 | 4 |






