# July 2014 POLICY TYPE: ENDS

# POLICY TITLE: "BARTON EXPERIENCE"

- Students will be positive about their Barton experience.
- In exit surveys and other feedback report mechanisms, students will speak positively of their experiences at Barton.
- Students will cite individual, personal, caring attention from faculty and staff as a significant factor in how they perceive their experience at Barton.

Graduation Application Survey is administered to Barton graduates, this data is for Spring semester (January – May). The survey is located on the web at <u>GradApp.bartonccc.edu</u> (graphic display of data <u>here</u>.) For this **END** we will focus on the <u>Instruction</u> and <u>Student Services</u> sections.

### Instruction

2011	2012	2013	2014					
87%	87%	86%	93%	Post-Secondary credential provided a variety of useful education experiences.				
89%	89%	89%	93%	Post-Secondary credential will allow fulfillment of educational goals.				

### **Student Services**

Of the students who indicated utilization of the various Barton services available, our service areas received positive feedback (includes all locations):

2011	2012	2013	2014	
95%	93%	93%	95%	Admissions Office
94%	91%	90%	85%	Business Office
94%	90%	91%	87%	Advising Office
89%	90%	78%	67%	Financial Aid
96%	91%	90%	89%	Registrar/Enrollment Services

### **General Info**

2011	2012	2013	2014	
99%	95%	96%	99%	Overall education experience at Barton was positive.
98%	97%	96%	98%	Would recommend Barton to others.

### **Title III eCourse Survey**

2011	2012	2013	2014	
85.6%	86.6%	93%	94%	Response Rate of Survey
95%	93.2%	94%	94.3%	Satisfaction with Academic Services offered by Barton (all locations)

Community College Survey of Student Engagement (CCSSE) results

1=Poor, 2=Fair, 3=Good, 4=Excellent

13.2	How satisfied you are with the services?	Barton 2010	2010 Cohort	Barton 2011	2011 Cohort	Barton 2012	2012 Cohort
		Mean	Mean	Mean	Mean	Mean	Mean
а.	Satisfaction: Academic advising/planning	2.2	2.23	2.3	2.2	2.29	2.23
b.	Satisfaction: Career Counseling	1.99	2.06	2.0	2.0	2.14	2.05
C.	Satisfaction: Job placement assistance	1.76	1.83	1.8	1.8	1.99	1.81
d.	Satisfaction: Peer or other tutoring	2.07	2.17	2.2	2.2	2.36	2.19
e.	Satisfaction: Skill labs (writing, math, etc.)	2.1	2.26	2.2	2.3	2.42	2.29
f.	Satisfaction: Child care	1.59	1.77	1.9	1.8	2.01	1.78
g.	Satisfaction: Financial aid advising	2.14	2.23	2.1	2.2	2.30	2.24
h.	Satisfaction: Computer lab		2.5	2.4	2.5	2.51	2.5
i.	Satisfaction: Student organizations	2.06	1.98	1.9	2.0	2.04	2.01
j.	Satisfaction: Transfer credit assistance	2.11	2.08	2.1	2.1	2.23	2.07
k.	Satisfaction: Services for people with disabilities	1.96	2.03	1.8	2.0	2.12	2.04

# 1=Poor, 2=Fair, 3=Good, 4=Excellent

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	• •	Barton 2010	2010 Cohort Mean	Barton 2011	2011 Cohort Mean	Barton 2012	2012 Cohort Mean		
27	How would you evaluate your entire educational experience at this college?	3.19	3.16	3.3	3.1	3.27	3.14		

Mean: Average. The sum of a set of data divided by the number of data.

Cohort – Medium Size Colleges (4,500 to 7,999 students)

### **Spring Online Student Survey**

16. When contacting staff, I felt valued as a student.										
Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	Not Applicable					
1	2	3	4	5	6	n	Mean	STD		
243 (28%)	381 (43%)	136 (15%)	27 (3%)	7 (1%)	84 (10%)	878	2.35	1.43		

23. Has y	23. Has your experience with Barton met your expectations?											
Much worse than expected	Worse than expected	About what I expected	Better than expected	Much better than expected								
1	2	3	4	5			n	Mean	STD			
14 (2%)	37 (4%)	370 (43%)	284 (33%)	151 (18%)			856	3.61	0.88			

14. Overa	14. Overall Satisfaction of academic and support services.										
Not Satisfied	Somewhat Unsatisfied	Neutral	Somewhat Satisfied	Satisfied	Not Applicable			Maar	675		
1	2	3	4	5	6		n	Mean	STD		
20 (2%)	23 (3%)	156 (18%)	126 (14%)	508 (58%)	44 (5%)		877	4.38	1.06		

The "Barton Difference" initiative promotes annual student recognition of faculty and staff that have made a difference in their experience here at Barton. The typical student at Barton takes a mix of classes including face to face, hybrid and online. Most all faculty/staff whether at Barton County Campus, Grand View, Fort Riley, or remote locations also teach/support a mix of classes from face to face, hybrid and online. These student nominations reflect all styles of instructional/staff interaction with students. Below is just a sample of the wonderful nominations which were received this year:

## Staff: Tiffany Irizarry

- Nominated by: Haleigh Viramontes

Tiffany Irizarry has helped me out in so many ways. I have gone to her since day one. She has led me down the right path for my career with classes, general information, financial aid and so much more. She always got back to me right away and also called me for a follow up on my appointments. If it wasn't for her, I don't think I would have gotten my degree within a year. She is an awesome lady and I could never thank her enough for all that she has done for me. I recommend her to everyone! Thank you Barton as well, for all the support from everyone! I wish I didn't have to pick one person because honestly I would nominate all my teachers, the office ladies and my Go Army Ed representative.

## Staff: Alan Clark

- Nominated by: Brandy Winbush

Coach Clark has been an all-around great coach and friend. He helped me get through any tough time I had whether it was school or basketball. He was there for me 100% of the time. I personally think Coach Clark is an amazing human being. If it wasn't for him pushing me every day to be the best I could be on and off the court, I don't think I would of made it this far and graduated.

# **Faculty: Vic Martin**

- Nominated by: Katie Seeman

Vic made an impact on me this year by guiding me to the right career path. I was confused on which way I wanted to go in agriculture and he helped me through it. He is an amazing teacher and makes sure you understand what's going on before the class moves on. I love being in his class and having him as an advisor. He always checks on me to be sure I'm doing okay with life and school. He definitely made my time at Barton great!

# Faculty: Dana Weber

- Nominated by: Haley Petz

Dana Weber is the best teacher I've ever had. She truly cares if you learn and makes it fun and interesting. She made me a better lab technician.