HLC Accreditation Evidence

- Barton Student Services Survey - Fall 2021

URL:
Office of Origin:

- Vice President of Student Services

Contact(s):

- Vice President of Student Services


## Barton County Community College

## Student Services Survey - Fall 2021





## Barton County Community College

## Student Services Survey - Fall 2021





7 - I am satisfied with the assistance received by staff members


## Barton County Community College

## Student Services Survey - Fall 2021

| 8 - Based on your experience at Barton, please rate the following student services |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Admissions Office |  |  |  |  |  |  |  |  |  |  |  |
| Response Option |  |  | Weight | Frequency | Percent |  |  | Re | ses |  | Means |
| Rewarding |  |  | (1) | 115 | 38.72\% |  |  |  |  |  |  |
| Good |  |  | (2) | 125 | 42.09\% |  |  |  |  |  |  |
| Adequate |  |  | (3) | 17 | 5.72\% |  |  |  |  |  |  |
| Poor |  |  | (4) | 1 | 0.34\% |  |  |  |  |  | 1.63 |
| Disappointing |  |  | (5) | 0 | 0.00\% |  |  |  |  |  |  |
| Did not use service |  |  | (0) | 39 | 13.13\% |  |  |  |  |  |  |
|  |  |  |  |  |  | 0 | 25 | 50 | 75 | 100 | Question |
| Response Rate | Mean | STD |  |  |  |  |  |  |  |  |  |
| 297/297 (100\%) | 1.63 | 0.62 |  |  |  |  |  |  |  |  |  |


| 8 - Based on your experience at Barton, please rate the following student services |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Business Office |  |  |  |  |  |  |  |  |  |  |  |
| Response Option |  |  | Weight | Frequency | Percent |  |  | Re | ses |  | Means |
| Rewarding |  |  | (1) | 87 | 29.29\% |  |  |  |  |  |  |
| Good |  |  | (2) | 105 | 35.35\% |  |  |  |  |  |  |
| Adequate |  |  | (3) | 13 | 4.38\% | I |  |  |  |  |  |
| Poor |  |  | (4) | 0 | 0.00\% |  |  |  |  |  | 1.67 |
| Disappointing |  |  | (5) | 2 | 0.67\% | I |  |  |  |  |  |
| Did not use service |  |  | (0) | 90 | 30.30\% |  |  |  |  |  |  |
|  |  |  |  |  |  | 0 | 25 | 50 | 75 | 100 | Question |
| Response Rate | Mean | STD |  |  |  |  |  |  |  |  |  |
| 297/297 (100\%) | 1.67 | 0.68 |  |  |  |  |  |  |  |  |  |


| 8 - Based on your experience at Barton, please rate the following student services |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Academic Advising |  |  |  |  |  |  |  |  |  |  |  |
| Response Option |  |  | Weight | Frequency | Percent |  |  | Re | ses |  | Means |
| Rewarding |  |  | (1) | 103 | 34.68\% |  |  |  |  |  |  |
| Good |  |  | (2) | 87 | 29.29\% |  |  |  |  |  |  |
| Adequate |  |  | (3) | 32 | 10.77\% |  |  |  |  |  |  |
| Poor |  |  | (4) | 5 | 1.68\% |  |  |  |  |  | 1.79 |
| Disappointing |  |  | (5) | 4 | 1.35\% | I |  |  |  |  |  |
| Did not use service |  |  | (0) | 66 | 22.22\% |  |  |  |  |  |  |
|  |  |  |  |  |  | 0 | 25 | 50 | 75 | 100 | Question |
| Response Rate | Mean | STD |  |  |  |  |  |  |  |  |  |
| 297/297 (100\%) | 1.79 | 0.89 |  |  |  |  |  |  |  |  |  |



## Barton County Community College

## Student Services Survey - Fall 2021

| 8 - Based on your experience at Barton, please rate the following student services |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Library Services |  |  |  |  |  |  |  |  |  |  |  |
| Response Option |  |  | Weight | Frequency | Percent |  |  | Re | - |  | Means |
| Rewarding |  |  | (1) | 59 | 19.87\% |  |  |  |  |  |  |
| Good |  |  | (2) | 69 | 23.23\% |  |  |  |  |  |  |
| Adequate |  |  | (3) | 19 | 6.40\% |  |  |  |  |  |  |
| Poor |  |  | (4) | 3 | 1.01\% | 1 |  |  |  |  | 1.77 |
| Disappointing |  |  | (5) | 0 | 0.00\% |  |  |  |  |  |  |
| Did not use service |  |  | (0) | 147 | 49.49\% |  |  |  |  |  |  |
|  |  |  |  |  |  | 0 | 25 | 50 | 75 | 100 | Question |
| Response Rate | Mean | STD |  |  |  |  |  |  |  |  |  |
| 297/297 (100\%) | 1.77 | 0.74 |  |  |  |  |  |  |  |  |  |


| 8 - Based on your experience at Barton, please rate the following student services |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Tutoring |  |  |  |  |  |  |  |  |  |  |  |
| Response Option |  |  | Weight | Frequency | Percent |  |  | R | ses |  | Means |
| Rewarding |  |  | (1) | 43 | 14.48\% |  |  |  |  |  |  |
| Good |  |  | (2) | 41 | 13.80\% |  |  |  |  |  |  |
| Adequate |  |  | (3) | 15 | 5.05\% |  |  |  |  |  |  |
| Poor |  |  | (4) | 1 | 0.34\% |  |  |  |  |  | 1.80 |
| Disappointing |  |  | (5) | 2 | 0.67\% | \| |  |  |  |  |  |
| Did not use service |  |  | (0) | 195 | 65.66\% |  |  |  |  |  |  |
|  |  |  |  |  |  | 0 | 25 | 50 | 75 | 100 | Question |
| Response Rate | Mean | STD |  |  |  |  |  |  |  |  |  |
| 297/297 (100\%) | 1.80 | 0.87 |  |  |  |  |  |  |  |  |  |


| 8 - Based on your experience at Barton, please rate the following student services |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Registrar-Enrollment Services |  |  |  |  |  |  |  |  |  |  |  |
| Response Option |  |  | Weight | Frequency | Percent |  |  | Re |  |  | Means |
| Rewarding |  |  | (1) | 107 | 36.03\% |  |  |  |  |  |  |
| Good |  |  | (2) | 110 | 37.04\% |  |  |  |  |  |  |
| Adequate |  |  | (3) | 23 | 7.74\% |  |  |  |  |  |  |
| Poor |  |  | (4) | 3 | 1.01\% | 1 |  |  |  |  | 1.69 |
| Disappointing |  |  | (5) | 1 | 0.34\% |  |  |  |  |  |  |
| Did not use service |  |  | (0) | 53 | 17.85\% |  |  |  |  |  |  |
|  |  |  |  |  |  | 0 | 25 | 50 | 75 | 100 | Question |
| Response Rate | Mean | STD |  |  |  |  |  |  |  |  |  |
| 297/297 (100\%) | 1.69 | 0.73 |  |  |  |  |  |  |  |  |  |



## Barton County Community College

## Student Services Survey - Fall 2021



| 9 - Based on your experience at Barton, please rate the following student services |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Food Service |  |  |  |  |  |  |  |  |  |  |  |
| Response Option |  |  | Weight | Frequency | Percent |  |  | Re | ses |  | Means |
| Rewarding |  |  | (1) | 5 | 6.49\% | $\square$ |  |  |  |  |  |
| Good |  |  | (2) | 19 | 24.68\% |  |  |  |  |  |  |
| Adequate |  |  | (3) | 16 | 20.78\% |  |  |  |  |  | 2.60 |
| Poor |  |  | (4) | 4 | 5.19\% |  |  |  |  |  |  |
| Disappointing |  |  | (5) | 3 | 3.90\% | $\pi$ |  |  |  |  |  |
| Did not use this service |  |  | (0) | 30 | 38.96\% |  |  |  |  |  |  |
|  |  |  |  |  |  | 0 | 25 | 50 | 75 | 100 | Question |
| Response Rate | Mean | STD |  |  |  |  |  |  |  |  |  |
| 77/297 (25.93\%) | 2.60 | 1.01 |  |  |  |  |  |  |  |  |  |




## Barton County Community College

## Student Services Survey - Fall 2021




| 9 - Based on your experience at Barton, please rate the following student services |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Computer Lab Services |  |  |  |  |  |  |  |  |  |  |  |
| Response Option |  |  | Weight | Frequency | Percent |  |  | Re | ses |  | Means |
| Rewarding |  |  | (1) | 13 | 16.88\% |  |  |  |  |  |  |
| Good |  |  | (2) | 23 | 29.87\% |  |  |  |  |  |  |
| Adequate |  |  | (3) | 4 | 5.19\% | $\square$ |  |  |  |  |  |
| Poor |  |  | (4) | 0 | 0.00\% |  |  |  |  |  | 1.78 |
| Disappointing |  |  | (5) | 0 | 0.00\% |  |  |  |  |  |  |
| Did not use this service |  |  | (0) | 37 | 48.05\% |  |  |  |  |  |  |
|  |  |  |  |  |  | 0 | 25 | 50 | 75 | 100 | Question |
| Response Rate | Mean | STD |  |  |  |  |  |  |  |  |  |
| 77/297 (25.93\%) | 1.78 | 0.62 |  |  |  |  |  |  |  |  |  |



## Barton County Community College

## Student Services Survey - Fall 2021



| 10 - Which of the following are important to you for picking a college? |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Cost |  |  |  |  |  |  |  |  |  |  |  |
| Response Option |  |  | Weight | Frequency | Percent |  |  | Re |  |  | Means |
| Very Important |  |  | (1) | 197 | 66.33\% |  |  |  |  |  |  |
| Important |  |  | (2) | 70 | 23.57\% |  |  |  |  |  |  |
| Neutral |  |  | (3) | 24 | 8.08\% |  |  |  |  |  |  |
| Unimportant |  |  | (4) | 3 | 1.01\% | 1 |  |  |  |  | 1.47 |
| Very Unimportant |  |  | (5) | 3 | 1.01\% | 1 |  |  |  |  |  |
|  |  |  |  |  |  | 0 | 25 | 50 | 75 | 100 | Question |
| Response Rate | Mean | STD |  |  |  |  |  |  |  |  |  |
| 297/297 (100\%) | 1.47 | 0.77 |  |  |  |  |  |  |  |  |  |

## 10 - Which of the following are important to you for picking a college?

## Financial Aid



| 10 - Which of the following are important to you for picking a college? |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Programs available |  |  |  |  |  |  |  |  |  |  |  |
| Response Option |  |  | Weight | Frequency | Percent |  |  | Re |  |  | Means |
| Very Important |  |  | (1) | 215 | 72.39\% |  |  |  |  |  |  |
| Important |  |  | (2) | 58 | 19.53\% |  |  |  |  |  |  |
| Neutral |  |  | (3) | 20 | 6.73\% |  |  |  |  |  |  |
| Unimportant |  |  | (4) | 3 | 1.01\% | I |  |  |  |  | 1.37 |
| Very Unimportant |  |  | (5) | 1 | 0.34\% |  |  |  |  |  |  |
|  |  |  |  |  |  |  | 25 | 50 | 75 | 100 | Question |
| Response Rate | Mean | STD |  |  |  |  |  |  |  |  |  |
| 297/297 (100\%) | 1.37 | 0.69 |  |  |  |  |  |  |  |  |  |

## Barton County Community College

## Student Services Survey - Fall 2021

| 10 - Which of the following are important to you for picking a college? |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Courses available |  |  |  |  |  |  |  |  |  |  |  |
| Response Option |  |  | Weight | Frequency | Percent |  |  | R | se |  | Means |
| Very Important |  |  | (1) | 234 | 78.79\% |  |  |  |  |  |  |
| Important |  |  | (2) | 47 | 15.82\% |  |  |  |  |  |  |
| Neutral |  |  | (3) | 13 | 4.38\% |  |  |  |  |  |  |
| Unimportant |  |  | (4) | 2 | 0.67\% | I |  |  |  |  | 1.28 |
| Very Unimportant |  |  | (5) | 1 | 0.34\% |  |  |  |  |  |  |
|  |  |  |  |  |  | 0 | 25 | 50 | 75 | 100 | Question |
| Response Rate | Mean | STD |  |  |  |  |  |  |  |  |  |
| 297/297 (100\%) | 1.28 | 0.61 |  |  |  |  |  |  |  |  |  |



| 10 - Which of the following are important to you for picking a college? |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Flexible pacing for completing a course |  |  |  |  |  |  |  |  |  |  |  |
| Response Option |  |  | Weight | Frequency | Percent |  |  | Re | ses |  | Means |
| Very Important |  |  | (1) | 169 | 56.90\% |  |  |  |  |  |  |
| Important |  |  | (2) | 86 | 28.96\% |  |  |  |  |  |  |
| Neutral |  |  | (3) | 38 | 12.79\% |  |  |  |  |  |  |
| Unimportant |  |  | (4) | 3 | 1.01\% | 1 |  |  |  |  | 1.59 |
| Very Unimportant |  |  | (5) | 1 | 0.34\% |  |  |  |  |  |  |
|  |  |  |  |  |  | 0 | 25 | 50 | 75 | 100 | Question |
| Response Rate | Mean | STD |  |  |  |  |  |  |  |  |  |
| 297/297 (100\%) | 1.59 | 0.78 |  |  |  |  |  |  |  |  |  |


| 10 - Which of the following are important to you for picking a college? |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Quality of instruction |  |  |  |  |  |  |  |  |  |  |  |
| Response Option |  |  | Weight | Frequency | Percent |  |  | Re | se |  | Means |
| Very Important |  |  | (1) | 213 | 71.72\% |  |  |  |  |  |  |
| Important |  |  | (2) | 67 | 22.56\% |  |  |  |  |  |  |
| Neutral |  |  | (3) | 14 | 4.71\% |  |  |  |  |  |  |
| Unimportant |  |  | (4) | 2 | 0.67\% | 1 |  |  |  |  | 1.35 |
| Very Unimportant |  |  | (5) | 1 | 0.34\% |  |  |  |  |  |  |
|  |  |  |  |  |  | 0 | 25 | 50 | 75 | 100 | Question |
| Response Rate | Mean | STD |  |  |  |  |  |  |  |  |  |
| 297/297 (100\%) | 1.35 | 0.64 |  |  |  |  |  |  |  |  |  |

## Barton County Community College

## Student Services Survey - Fall 2021



12 - Have many times have you asked for help from Academic Support/Tutoring this semester?


13 - If you are seeking a degree from Barton, how many times have you used Degree Works this semester?


## 14 - Academic advisors are knowledgeable about program requirements.

| Response Option |  |  | Weight | Frequency | Percent |  | Percent Responses |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Strongly Agree |  |  | (1) | 121 | 40.74\% |  |  |  |  |  |  |
| Agree |  |  | (2) | 81 | 27.27\% |  |  |  |  |  |  |
| Neutral |  |  | (3) | 35 | 11.78\% |  |  |  |  |  |  |
| Disagree |  |  | (4) | 1 | 0.34\% |  |  |  |  |  | 1.66 |
| Strongly Disagree |  |  | (5) | 1 | 0.34\% |  |  |  |  |  |  |
| N/A - I don't have an Advisor |  |  | (0) | 58 | 19.53\% |  |  |  |  |  |  |
|  |  |  |  |  |  | 0 | 25 | 50 | 75 | 100 | Question |
| Response Rate | Mean | STD |  |  |  |  |  |  |  |  |  |
| 297/297 (100\%) | 1.66 | 0.77 |  |  |  |  |  |  |  |  |  |

## Barton County Community College

## Student Services Survey - Fall 2021



16 - Faculty are available when I need help


17 - My advisor helps me work toward career goals



## Barton County Community College

## Student Services Survey - Fall 2021



20 - I was able to enroll for classes without any problems

| Response Option |  |  | Weight | Frequency | Percent |  |  | R | ses |  | Means |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Strongly Agree |  |  | (1) | 128 | 43.10\% |  |  |  |  |  |  |
| Agree |  |  | (2) | 126 | 42.42\% |  |  |  |  |  |  |
| Neutral |  |  | (3) | 35 | 11.78\% |  |  |  |  |  | 1.74 |
| Disagree |  |  | (4) | 7 | 2.36\% | - |  |  |  |  |  |
| Strongly Disagree |  |  | (5) | 1 | 0.34\% |  |  |  |  |  |  |
|  |  |  |  |  |  | 0 | 25 | 50 | 75 | 100 | Question |
| Response Rate | Mean | STD |  |  |  |  |  |  |  |  |  |
| 297/297 (100\%) | 1.74 | 0.78 |  |  |  |  |  |  |  |  |  |

21 - Classes are scheduled at times that are convenient for me.

| Response Option |  |  | Weight | Frequency | Percent |  | Percent Responses |  |  |  | Means |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Strongly Agree |  |  | (1) | 134 | 45.12\% |  |  |  |  |  |  |
| Agree |  |  | (2) | 109 | 36.70\% |  |  |  |  |  |  |
| Neutral |  |  | (3) | 38 | 12.79\% |  |  |  |  |  | 1.79 |
| Disagree |  |  | (4) | 13 | 4.38\% | $\square$ |  |  |  |  |  |
| Strongly Disagree |  |  | (5) | 3 | 1.01\% | 1 |  |  |  |  |  |
|  |  |  |  |  |  | 0 | 25 | 50 | 75 | 100 | Question |
| Response Rate | Mean | STD |  |  |  |  |  |  |  |  |  |
| 297/297 (100\%) | 1.79 | 0.90 |  |  |  |  |  |  |  |  |  |

22 - The frequency of student and instructor interactions is adequate


## Barton County Community College

## Student Services Survey - Fall 2021

23 - When I have non-academic questions, I can reach someone who can help me in a timely way

| Response Option |  |  | Weight | Frequency | Percent |  | Percent Responses |  |  |  | Means |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Strongly Agree |  |  | (1) | 95 | 31.99\% | \| |  |  |  |  | 2.04 |
| Agree |  |  | (2) | 111 | 37.37\% |  |  |  |  |  |  |
| Neutral |  |  | (3) | 76 | 25.59\% |  |  |  |  |  |  |
| Disagree |  |  | (4) | 13 | 4.38\% |  |  |  |  |  |  |
| Strongly Disagree |  |  | (5) | 2 | 0.67\% |  |  |  |  |  |  |
|  |  |  |  |  |  | 0 | 25 | 50 | 75 | 100 | Question |
| Response Rate | Mean | STD |  |  |  |  |  |  |  |  |  |
| 297/297 (100\%) | 2.04 | 0.90 |  |  |  |  |  |  |  |  |  |

24 - Are you taking any courses via Fuzion or LiveOnline?Fuzion - a synchronous class, in which students and instructor are all "in class" at the same time, with some students face to face with the instructor in a classroom and some students attending via Zoom.LiveOnline - a synchronous class, in which students and instructor are all "in class" at the same time, all participating via zoom.



| 26 - How Satisfied are your with your Fuzion and LiveOnline Courses? |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Response Option |  |  | Weight | Frequency | Percent |  | Percent Responses |  |  |  | Means |
| Very Satisfied |  |  | (1) | 89 | 37.87\% | $\square$ |  |  |  |  | 2.22 |
| Somewhat satisfied |  |  | (2) | 38 | 16.17\% |  |  |  |  |  |  |
| Satisfied |  |  | (3) | 87 | 37.02\% |  |  |  |  |  |  |
| Not very satisfied |  |  | (4) | 9 | 3.83\% |  |  |  |  |  |  |
| Not satisfied at all |  |  | (5) | 12 | 5.11\% |  |  |  |  |  |  |
|  |  |  |  |  |  | 0 | 25 | 50 | 75 | 100 | Question |
| Response Rate | Mean | STD |  |  |  |  |  |  |  |  |  |
| 235/297 (79.12\%) | 2.22 | 1.15 |  |  |  |  |  |  |  |  |  |


| 27 - Overall, I am satisfied with my experience at Barton Community College |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Response Option |  |  | Weight | Frequency | Percent |  |  | R | ses |  | Means |
| Strongly Agree |  |  | (1) | 152 | 51.18\% |  |  |  |  |  |  |
| Agree |  |  | (2) | 117 | 39.39\% |  |  |  |  |  |  |
| Neutral |  |  | (3) | 22 | 7.41\% |  |  |  |  |  |  |
| Disagree |  |  | (4) | 2 | 0.67\% | I |  |  |  |  | 1.62 |
| Strongly Disagree |  |  | (5) | 4 | 1.35\% | 1 |  |  |  |  |  |
|  |  |  |  |  |  | 0 | 25 | 50 | 75 | 100 | Question |
| Response Rate | Mean | STD |  |  |  |  |  |  |  |  |  |
| 297/297 (100\%) | 1.62 | 0.77 |  |  |  |  |  |  |  |  |  |

## Barton County Community College

Student Services Survey - Fall 2021


