

**Student Services**  
**Planning, goals, and activities**  
**2019 – 2021**

1. Institute non-instructional program review process with a staged approach to establishing a cycle of program review for all non-instructional departments. (Barton Strategic Goal # 3, HLC Criterion # 4A-1)
2. Re-design Barton's orientation and onboarding programming. (Barton Strategic Goal # 1, HLC Criterion # 3D)
3. Expand and improve the opportunities for and collection of student feedback and the subsequent analysis of that feedback for service improvement. (Barton Strategic Goals # 1, # 3, HLC Criterion 4B-3 and 5D)
4. Identify and implement methods to ensure consistency of instruction and student services across the institution. (Instructional Council Goal 1, Barton Strategic Goal #1, #3 and HLC Criterion #3A3)
5. Prioritize retention and completion strategies. (Instructional Council Goal # 9, Barton Strategic Goal # 1, HLC Criterion #4C-1)
6. Establish Enrollment Management Planning framework, goals and initiatives and develop plans for analysis and evaluation. (Barton Strategic Goal # 1, # 3, HLC Criterion # 1A-2, 4C, 5A, 5C-4)