

The Center for Innovation & Excellence

Strategic Plan

2019-2021

Purpose:

The Center for Innovation & Excellence is a source of support that promotes a trusting environment for employee development. Regardless of position and function, the Center serves with advice, resources, and activities for collaboration. The Center offers opportunities for professional and personal growth which supports employee engagement and quality service to the institution and its students.

Goals and Activities:

- Merge Coordinator of Professional Development position and associated function into the Center
- Establish advisory boards and taskforces to identify, promote and support programs and activities
- Identify employee professional development priorities and needs
- Research employee orientation and mentoring systems; submit recommendations for development and implementation
- Facilitate interaction strategies that support student retention and completion outcomes
- Streamline instructional standards and guidelines with faculty feedback that support all instructional delivery including face-to-face, hybrid, and online coursework
- Enhance the online student experience
 - Pursue more avenues for the advancement of Partnered Online program
 - Strengthen and enhance student messaging campaigns
 - Increase BOL Promotional Days
 - Research open-entry open-exit and competency based education
 - Form a workgroup to plan for and implement a pilot project
- Increase employee awareness of ongoing compliance and innovation initiatives
 - Establish institutional structure, process, and procedure for ADA compliance
 - Strengthen academic integrity expectations and safeguards
 - Complete the OER three-year plan
- Develop an annual menu of professional development programming and activities that support employees across the institution