## POLICY TYPE: ENDS

## POLICY TITLE: "BARTON EXPERIENCE"

Students will be positive about their Barton experience.

- 1. In exit surveys and other feedback report mechanisms, students will speak positively of their experiences at Barton.
- 2. Students will cite individual, personal, caring attention from faculty and staff as a significant factor in how they perceive their experience at Barton.

The survey instrument used was the Graduation Application and Survey administered to Barton graduates between January and May. The survey is located on the web at <u>GradApp.bartonccc.edu</u>. The data resulting from the survey is displayed graphically by clicking <u>here</u>. For this END we will focus on the <u>Instruction Section</u> and <u>Student Services Section</u>.

The instruction section shows we are meeting student educational experience expectations. The student services section shows student satisfaction for those services which they used. Because the survey is administered to all graduates a high level of "Didn't use" were also reported.

CCSSE's (Community College Survey of Student Engagement) survey instrument will be available in August and will be reported in an upcoming ENDs presentation.

Below is a sampling of students citing a positive experience at Barton. For this report one staff was selected from the Barton County Campus and one staff from the Fort Riley Campus; along with, two faculty from each location.

Kathy Heidrick – Nominated by April Cameron

I think that Kathy is an excellent instructor. She goes out of her way to help students out. She is very timely about answering any questions that arise.

Ruth Moritz – Nominated by Bernadette Schulmeister and Jason Legg Wonderful, caring instructor who is willing to go the extra mile to help you understand the information. Ms. Moritz showed a dogged dedication to the essence of education along with an empathetic view of my situation above and beyond her obligations.

Kala Steffen – Nominated by Jessica Hacker

Kala was the one who first contacted me when I expressed an interest in Barton. I could call Kala whenever I needed help while I was enrolling and also while I was at Barton. She showed that she really cared; she was not just interested in getting people to go to Barton. Kala still helps me and I am currently at Emporia State University. As an admissions representative, she is always busy and traveling and yet has time to help people in need and be their friend through their whole college process. Kala Steffen has made a difference in my life and the lives of many other students as well. It is all about first impressions and she did a fantastic job with maintaining that first impression. Thank you, Kala, for having an impact on my life.

## Gil Cloud – Nominated by Mike Scheidt

I had avoided taking public speaking forall the obvious reasons. I was very fortunate to have Mr. Cloud as my instructor. He encouraged not only myself but every other student in the class as we found new confidence in ourselves and our public speaking abilities.

## Alissa Duncan – Nominated by Marina Muller

Alissa always worries about her students. She expresses care in every class and shows that her job is to make a difference in students' lives, not only to earn money. With Ms. Duncan's help I overcame my fear of speaking in public.

Sarah Crisolo – Nominated by Amanda Poe

She is always there to answer all my questions. She is always smiling and tries to get my problems solved as quickly as possible. She is the best!!