

MEMBER MOBILE APP GUIDE

HOW TO REGISTER AND LOG IN VIA OUR MOBILE APP

Same features and security as the portal, right on your phone (iOS and Android).

GET THE MOBILE APP 3 WAYS:

- Click on the “Get the Mobile App” on the bottom of the portal home page.
- Go to the Apple App Store (iOS) or the Google Play Store (Android) and search for “MyRxPlan”
- Use the QR codes provided below.

MOBILE APP LOG IN GUIDE

- 1.If you are already registered, enter your email address on the welcome screen of the MyRxPlan app. Click “Continue.”
- 2.On the pop-up, it will ask you if you want the app to sign-in for you. Click “Continue.”



MOBILE APP GUIDE

STEP 1

After scanning the QR code you will be taken directly to the MyRxPlan app in the appropriate app/play store. Click “Get.”

STEP 2

Once downloaded, open the app. You’ll see a welcome screen.

STEP 3

If you already registered online, enter your email address and skip to Mobile App Log In Guide.

Or if you’re registering your account for the first time, click “Register Now.”

STEP 4

Enter the following information:

- Cardholder ID
- Group Number
- Your First and Last Name (as provided during enrollment)
- DOB (Date of Birth)

Then click “Save and Continue.”

STEP 5

When your record is found, confirm the information displayed.

STEP 6

Complete the rest of the form:

- Mobile number to complete two factor authentication
- Email address (use ID)
- Password (at least 8 characters long, including upper and lowercase letters, a number, and a special character)

Then click “Finish” to submit.

STEP 7

A verification code will be sent to the mobile number you provided. Enter it in the field provided.

STEP 8

Click the checkbox for “Trust this device” for every device you use to access your account to complete the two-factor authentication process only once.

STEP 9

Click “Verify” to complete the registration process.

THE OREAD RX EXPERIENCE

- You will see the Oread Rx mobile app log in screen, prompting you to enter your password. Click “Sign In.”
- On first sign in only, you will see the Oread Rx Welcome screen informing you that the MyRxPlan app icon is changing to Oread Rx. Click “Got it.”

From here on out, access your pharmacy benefit information via the mobile app by clicking the OREAD Rx icon on your mobile device.

