How to set up a phone call as your verification method

The phone call option is a part of the phone option, so you'll set everything up the same way you would for text messaging, but instead of having Microsoft text you, you'll choose to use a phone call message.

Process

Sign in to your work or school account and then go to your My Account page.



Select Security info from the left navigation pane or from the link in the Security info block, and then select Add method from the Security info page.

Contoso	My Profile $\ensuremath{\mathcal{P}}$ Search
 Q Overview P₂ Security info 	Security info These are the methods you use to sign into your account or reset your password.
OrganizationsDevices	+ Add method No items to display.
A Privacy	

On the Add a method page, select Phone from the list, and then select Add.

On the Phone page, type the phone number for your mobile device, choose Call me, and then select Next.

Phone		
Which phone numbe	er would you li	ke to use?
+1 ~ 12	234567890	
 Text me a code 		
	Cancel	Next

Answer the verification phone call, sent to the phone number you entered, and follow the instructions.



Your security info is updated and you can use text messaging to verify your identity when using two-step verification or password reset.

If you want to make text messaging your default method, open the Security info page, select Change next to the Default sign-in method information.

Securi These are th	ty info e methods you use to sign into your ac	count or reset your password.	
Default sigr	n-in method: Microsoft Authenticator -	- notification Change	
+ Add m	ethod		
S Phon	e	+1 1234567890	
O Micro	psoft Authenticator	XX-XXXX	

Select Phone - call (your_phone_number) from the drop-down list of available methods, and then select Confirm.

The default method used for sign-in changes to Phone - call (your_phone_number).

Change defa	ault method	b
Which method w	ould you like to	use to sign in?
Phone - text +	1234567890	\sim
	Back	Confirm