

NACADA

The Global Community for Academic Advising
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July 10, 2014

Dr. Carl Heilman, President
Barton Community College
245 NE 30 Rd
Great Bend, KS 67530

Dear Dr. Heilman

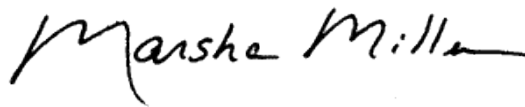
We want to take this opportunity to acknowledge the work of Karen Kratzer and Wendy Miller from Barton Community College at the recent NACADA Academic Advising Summer Institute held in Portland. As the facilitators for their small working group we were impressed with the strength of the Barton team and their concern for many areas critical to the success of your students. Their interactions added to our group's discussions; Karen and Wendy provided thoughtful comments to group members as they worked on their action plans.

Both the institute faculty and participants were impressed by Karen and Wendy as they worked on their plan to update academic advisor training using an online format. The goals established by them were refined throughout the week based upon best practices, research, peer review, and consultation with institute faculty.

You are fortunate to have such dedicated and hard working professionals as Karen and Wendy on your campus and for your online students. We want to acknowledge your commitment to their professional development as demonstrated by your support of their attendance at this year's institute. We encourage you to continue this support, as it is through such development opportunities that faculty, staff, and administrators continue to grow and develop stronger advising programs for your students.

If NACADA can be of any assistance to you or your college please do not hesitate to contact us.

Sincerely,



Marsha A. Miller
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cc: Angela Maddy, Judith Jacobs