

Presidents Staff

Strategic Initiative 4.1

The Barton Experience

Overview

- Welcome: Dr. Garstecki
- Strategic Plan 4.1 Data: The Barton Experience
 - What does our data tell us?
 - PACE Survey
 - Ruffalo Noel Levitz Student Satisfaction Inventory
 - What does the data mean?
- Brainstorming
- Next Steps

Strategic Plan Initiative 4.1

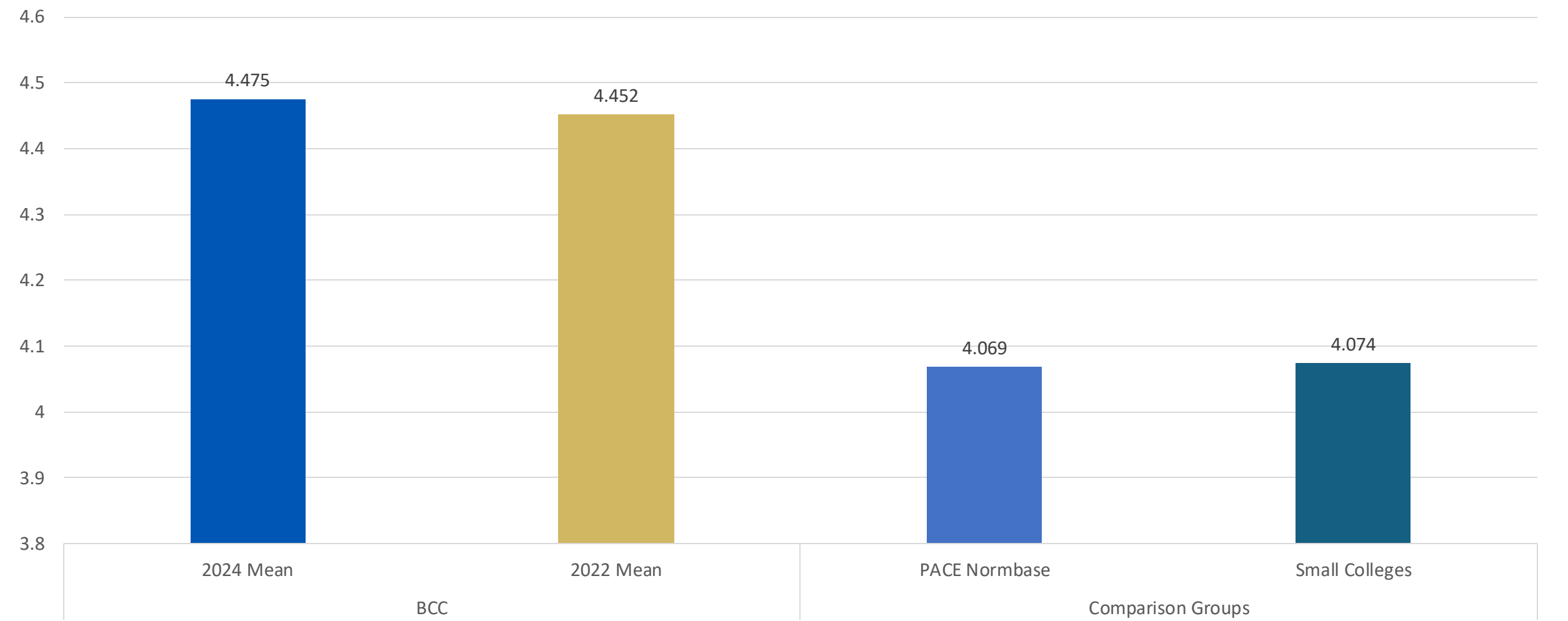
- Demonstrate use of student, employee, and partner feedback to create and improve the Barton experience

The Data

Comparing Perspectives

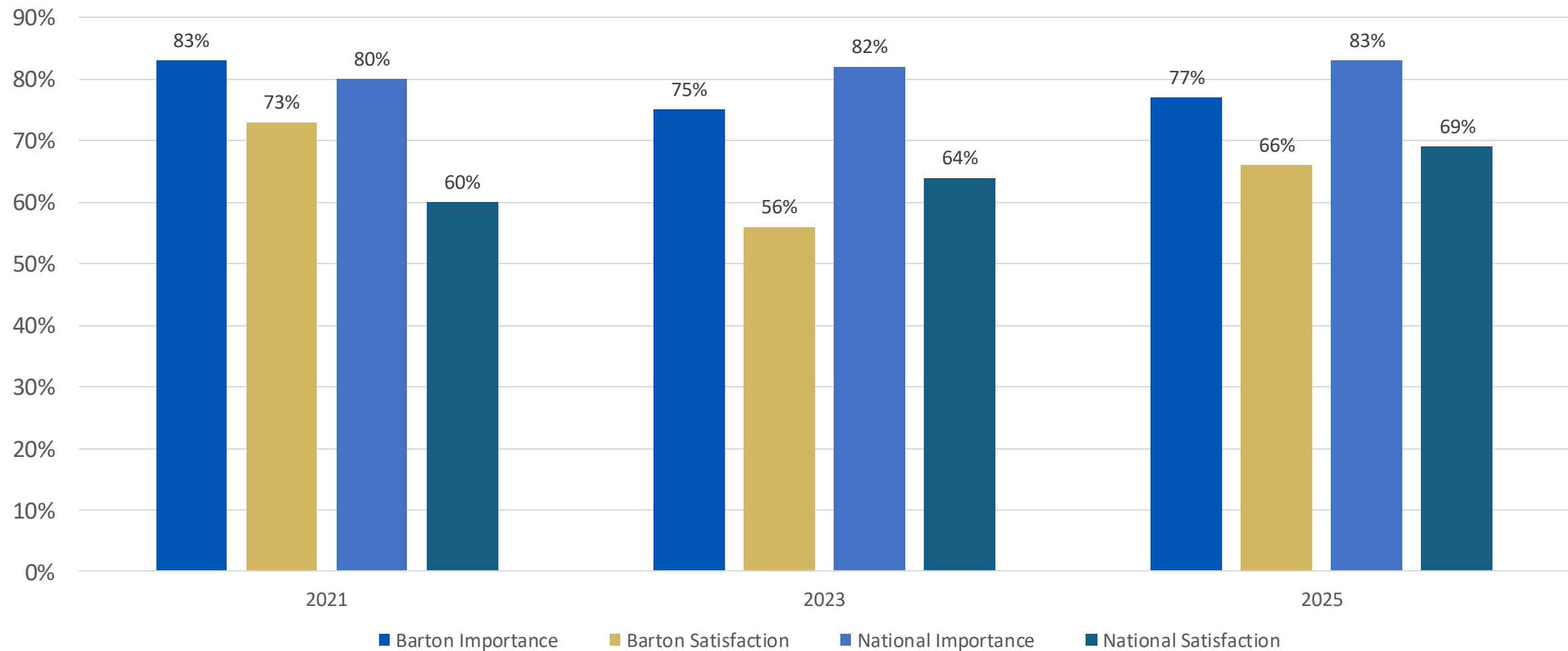
PACE Climate Survey for Community Colleges

Student needs are central to what we do.



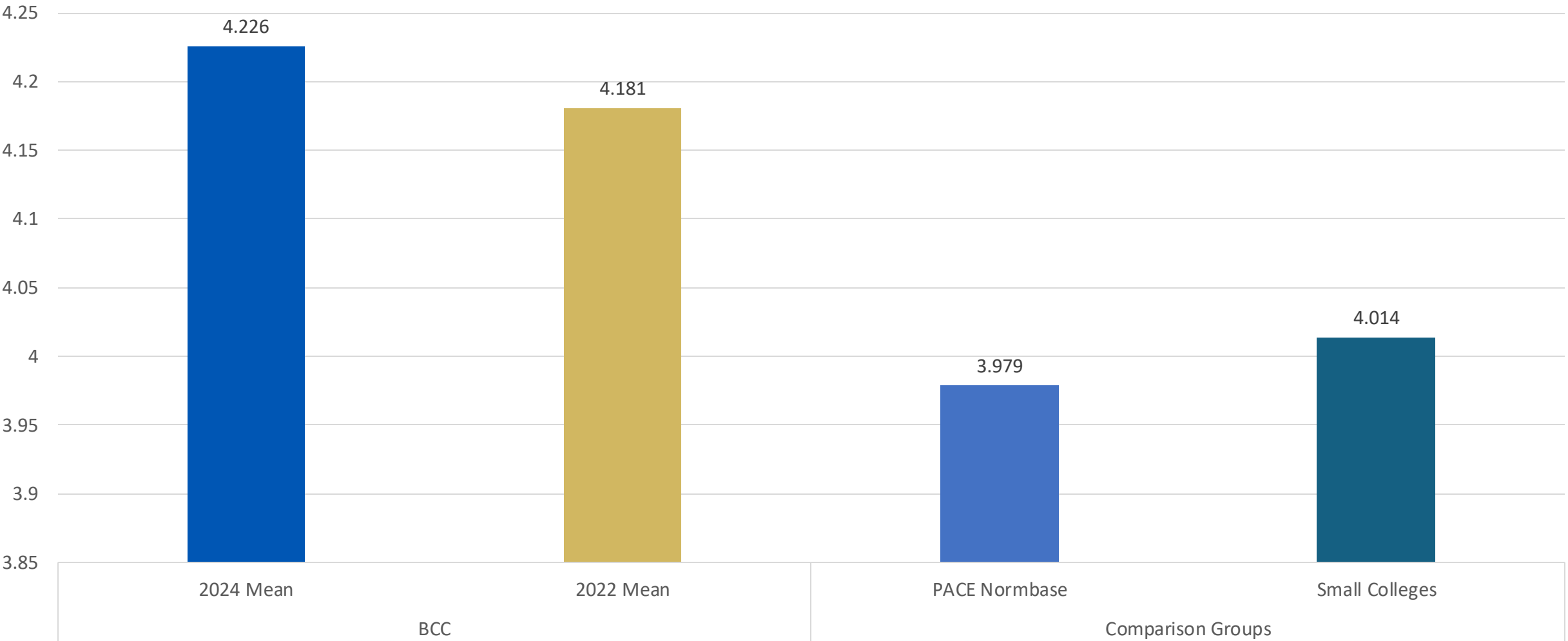
Ruffalo Noel Levitz Student Satisfaction Inventory

I seldom get the "run-around" when seeking information on this campus.



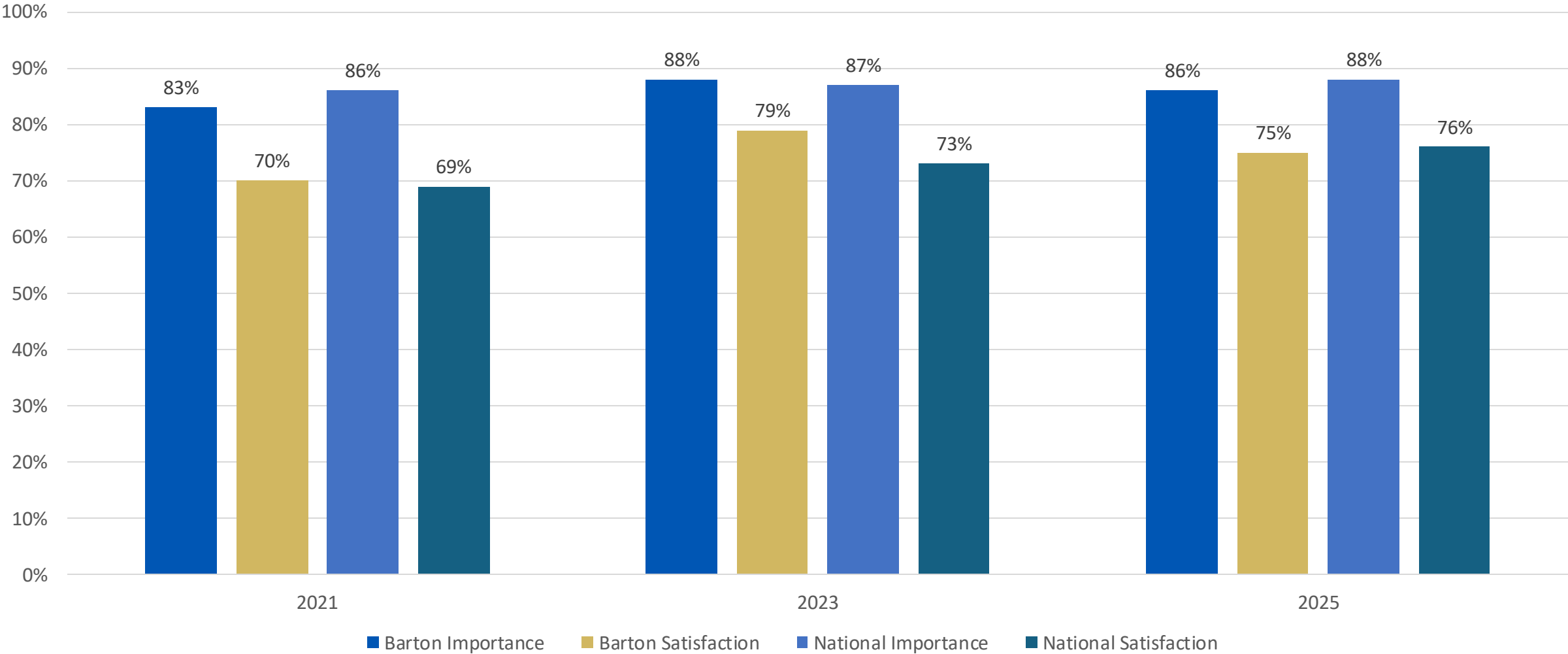
PACE Climate Survey for Community Colleges

Staff (non-instructional, non-administrator) meet the needs of students.



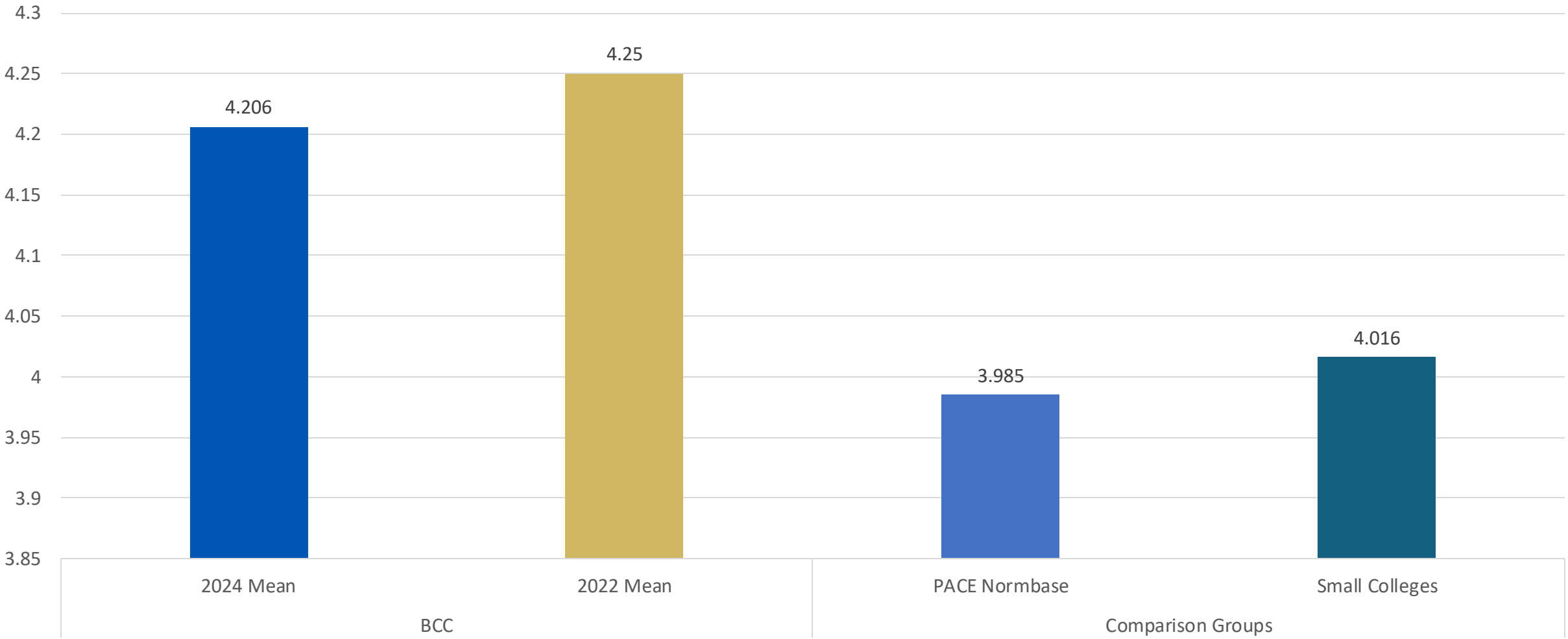
Ruffalo Noel Levitz Student Satisfaction Inventory

I am able to take care of college-related business at times that are convenient for me.



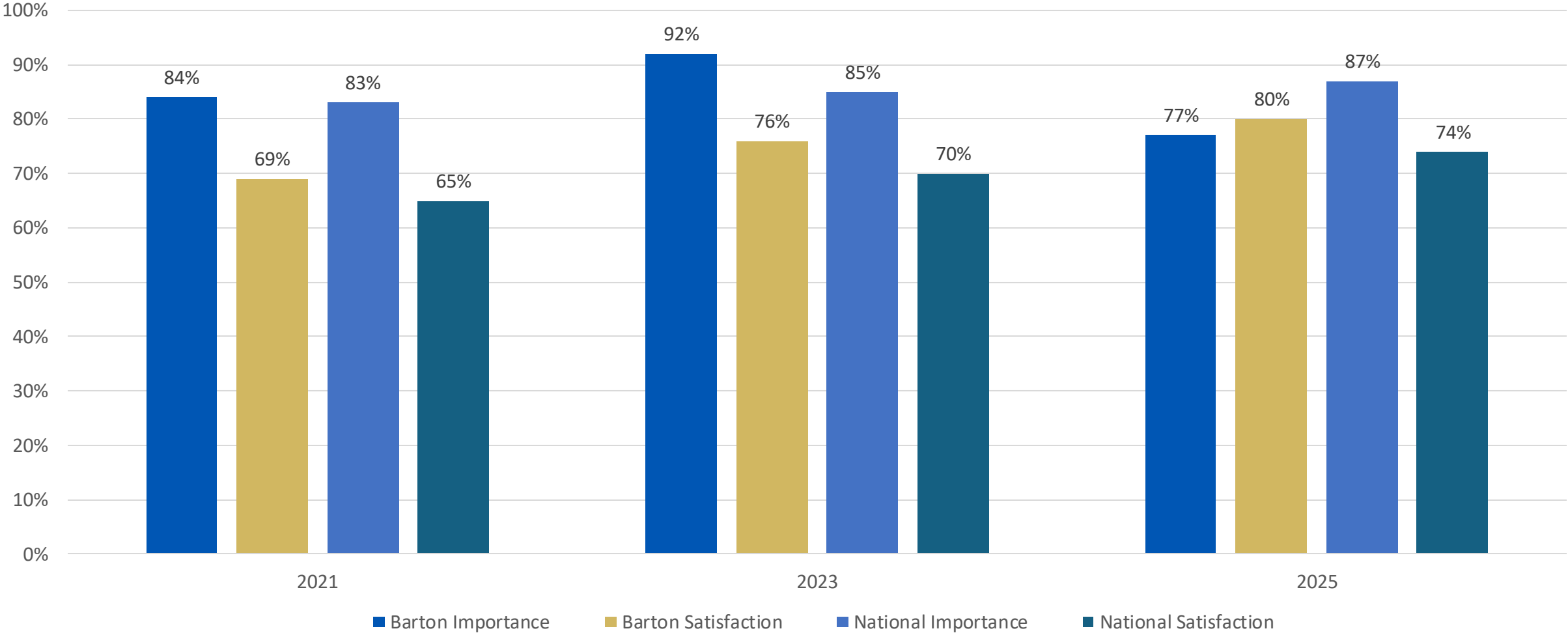
PACE Climate Survey for Community Colleges

Administrators meet the needs of students.



Ruffalo Noel Levitz Student Satisfaction Inventory

Administrators are available to hear students' concerns.



Brainstorming

Brainstorming Question 1

- In the context of our mission to offer exceptional and affordable learning opportunities, and vision to be recognized for innovation and outstanding programs, how would you define the ideal Barton student experience? What does that look like in practice?

Brainstorming Question 2

- What strategies can you implement within your teams and departments to effectively communicate these survey findings and foster a shared understanding of the discrepancies between student and employee perceptions?

Brainstorming Question 3

- The RNL and PACE surveys show a gap between what students value and their satisfaction, versus how employees perceive our service. What additional data or insights would help us better understand these gaps and make informed decisions to close them?

Next Steps