

Presidents Staff

Strategic Initiative 4.1

The Barton Experience

Overview

- Strategic Plan 4.1 Data: The Barton Experience
 - What does our data tell us?
 - PACE Survey
 - Ruffalo Noel Levitz Student Satisfaction Inventory
 - What does the data mean?
- Next Steps

Strategic Plan Initiatives 4.1 & 4.3

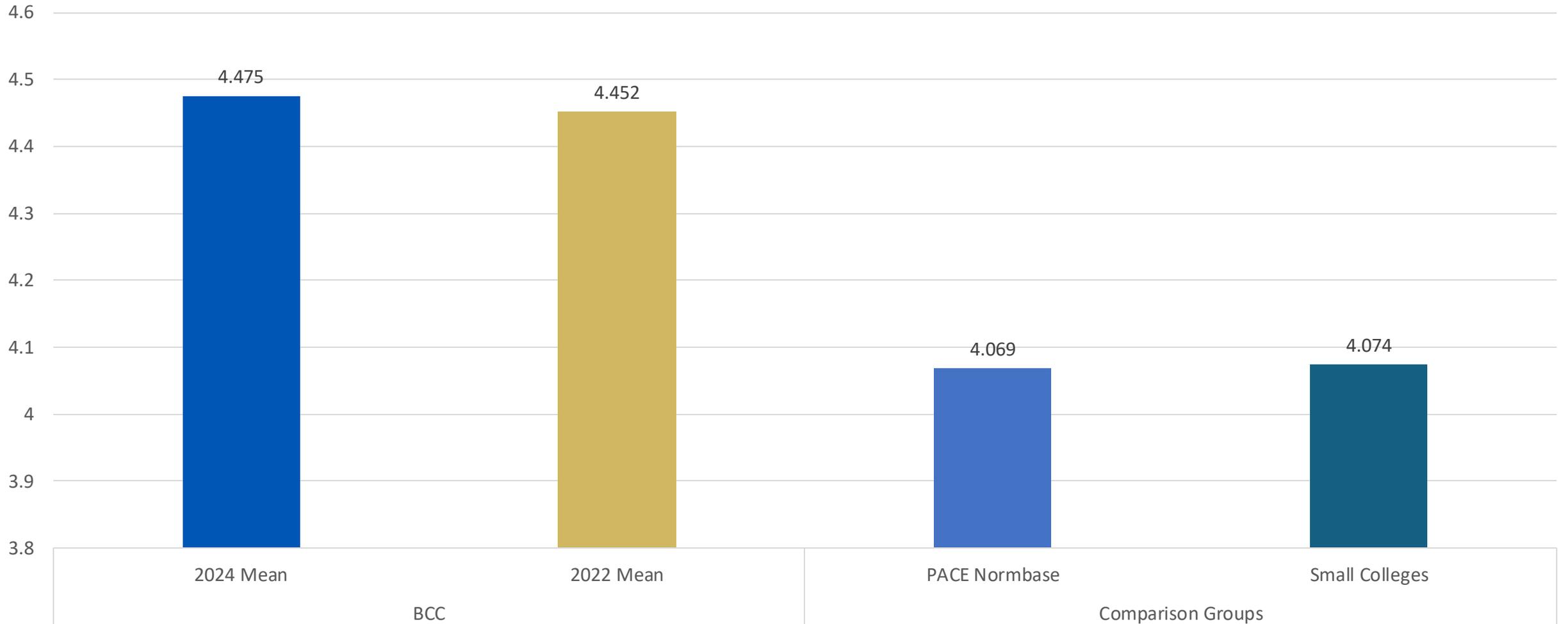
- Demonstrate use of student, employee, and partner feedback to create and improve the Barton experience
- Demonstrate commitment to the college's integrity values: fairness, courage, honesty, responsibility, trust and respect

The Data

Comparing Perspectives

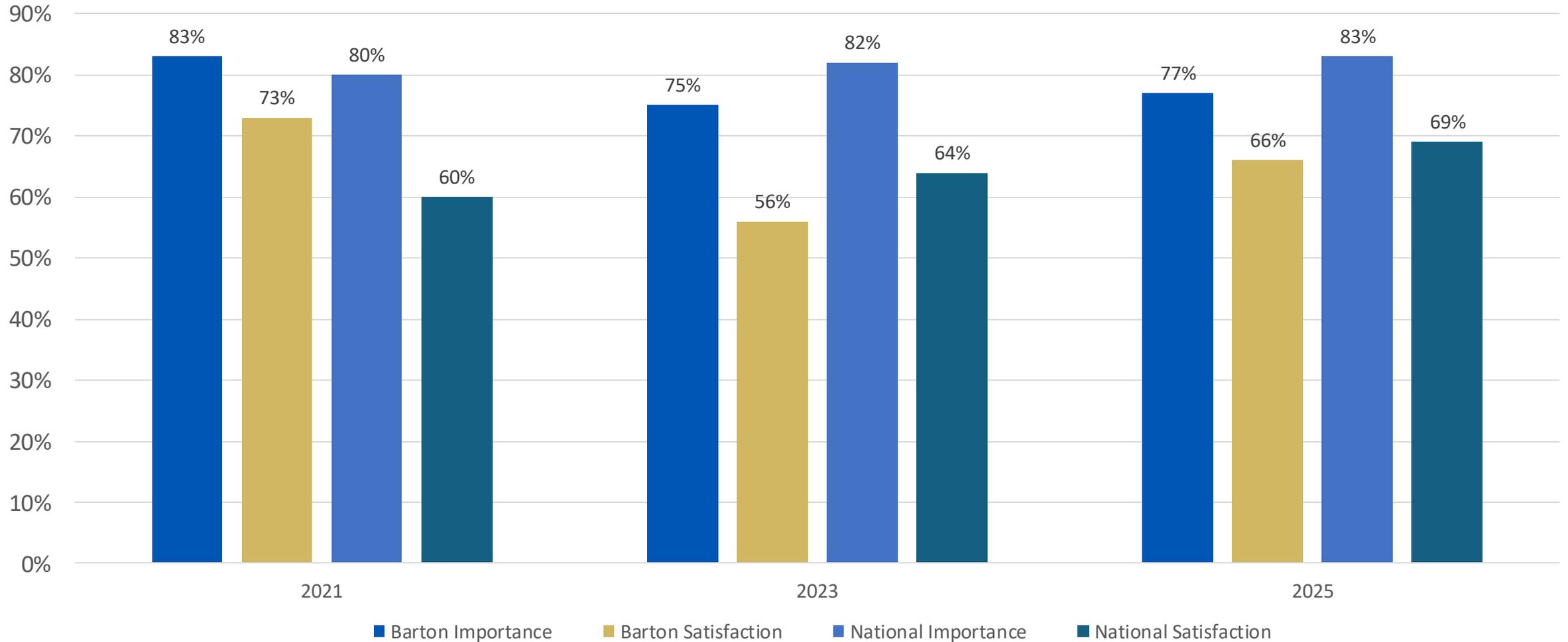
PACE Climate Survey for Community Colleges

Student needs are central to what we do.



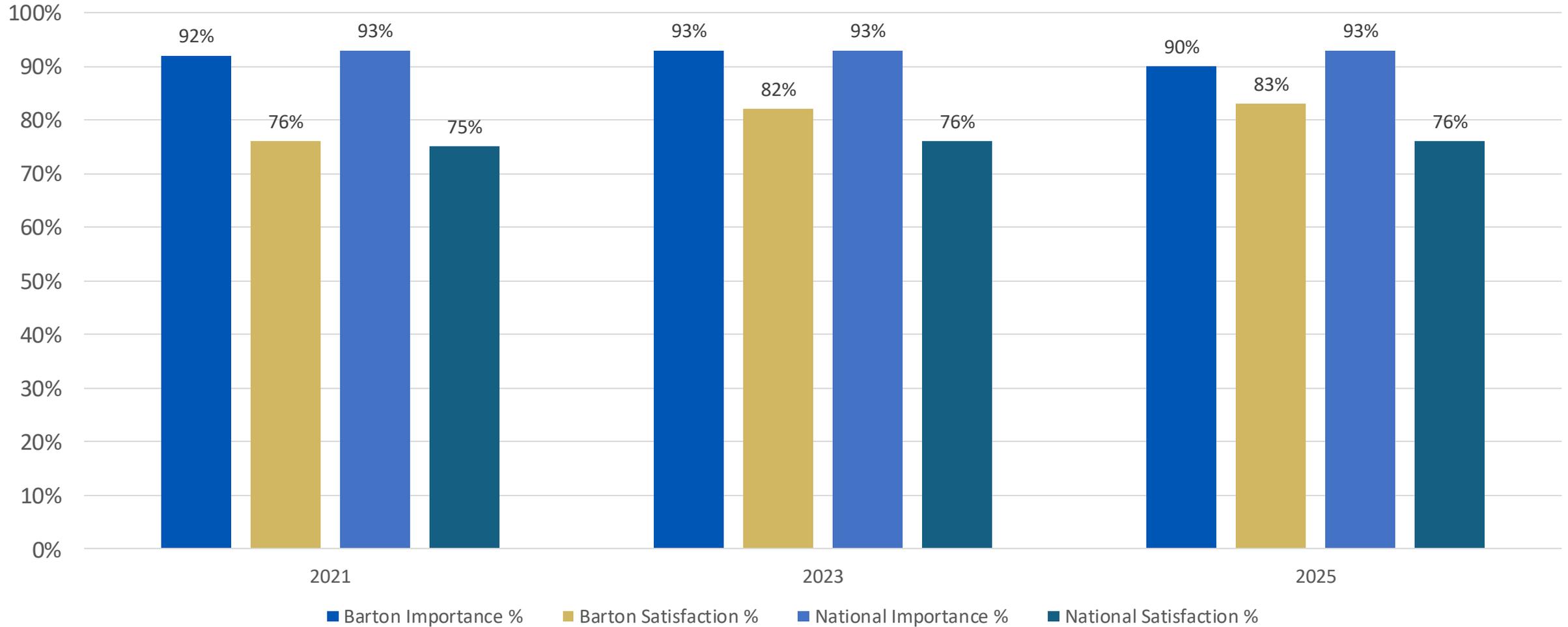
Ruffalo Noel Levitz Student Satisfaction Inventory

I seldom get the "run-around" when seeking information on this campus.



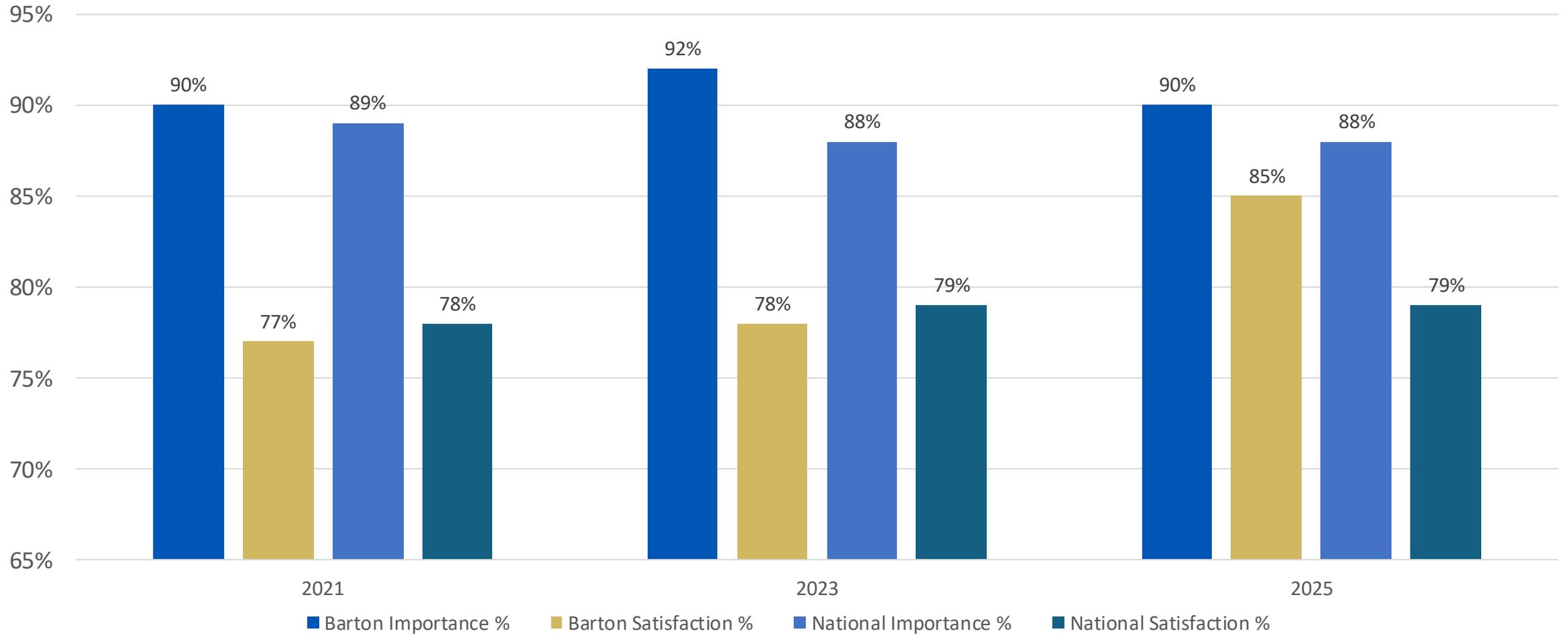
Ruffalo Noel Levitz Priorities Survey for Online Learners (PSOL)

Faculty are responsive to student needs.



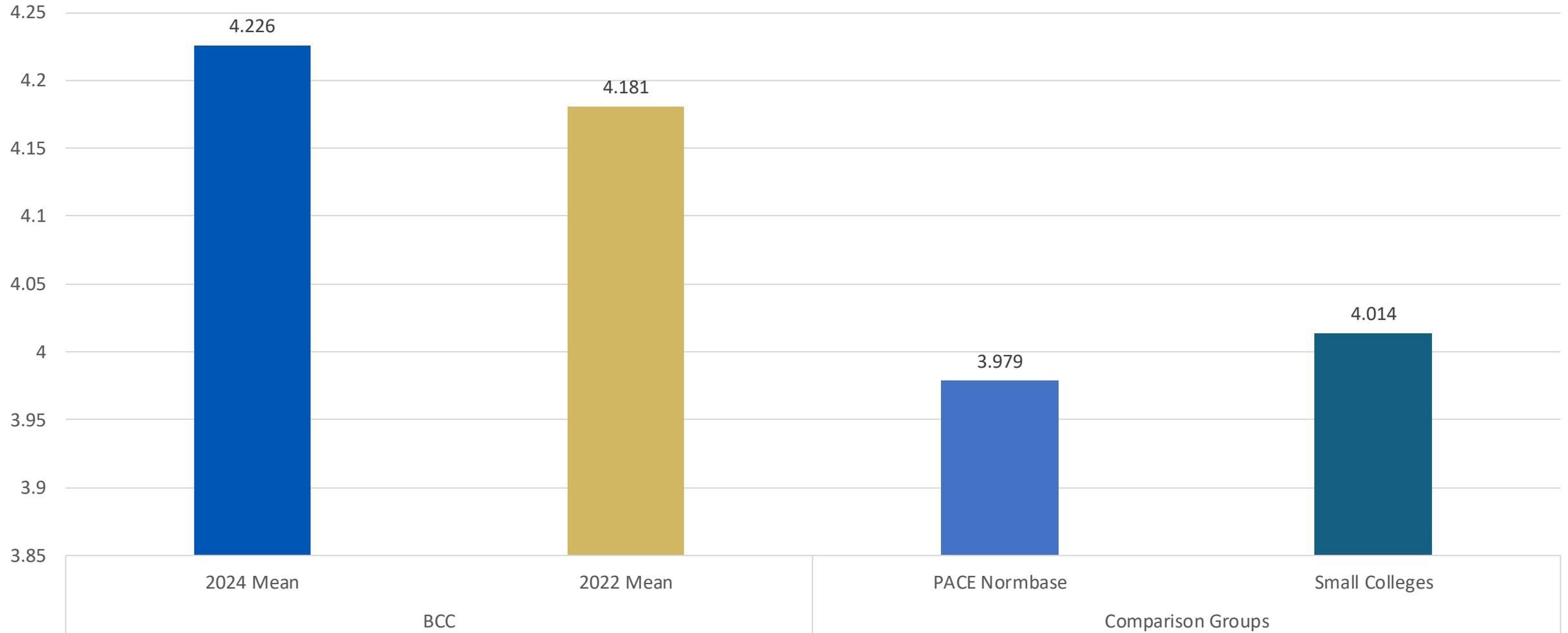
Ruffalo Noel Levitz Priorities Survey for Online Learners (PSOL)

My program advisor is accessible by telephone and e-mail.



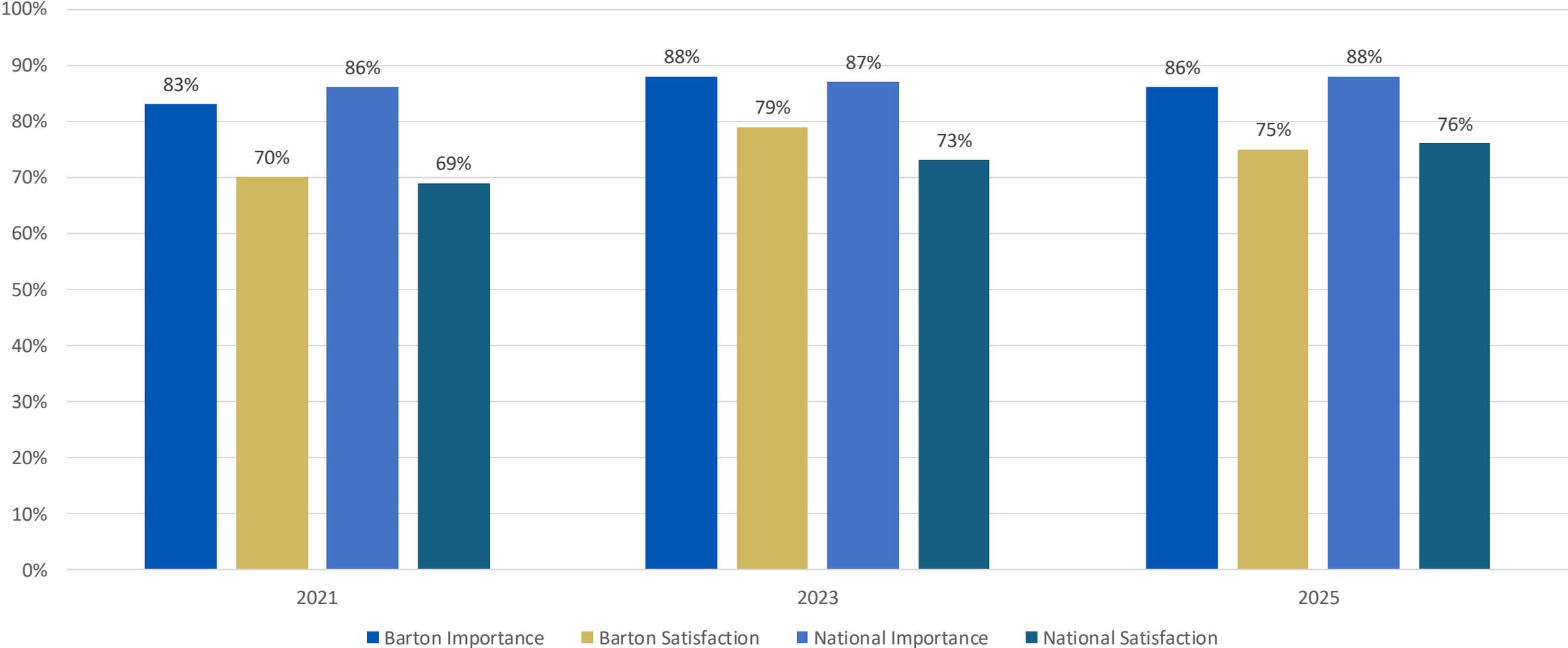
PACE Climate Survey for Community Colleges

Staff (non-instructional, non-administrator) meet the needs of students.



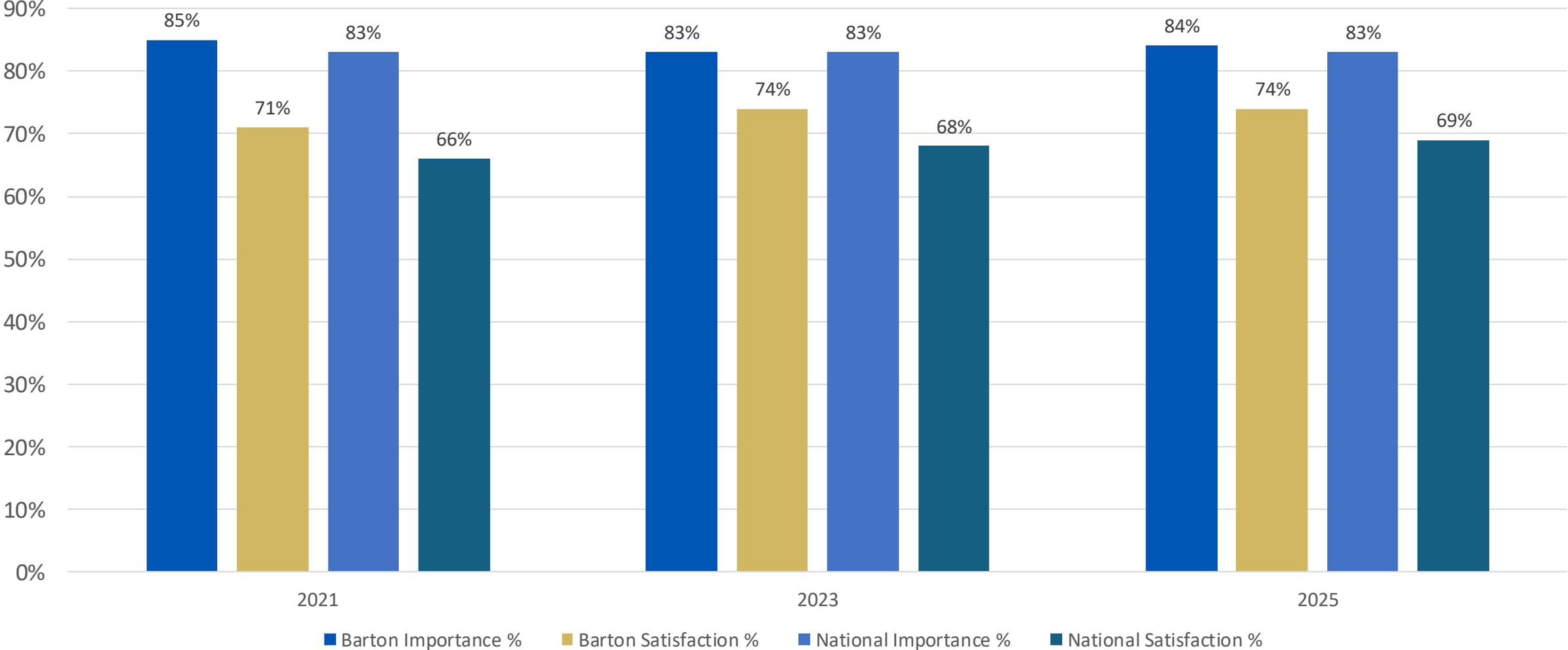
Ruffalo Noel Levitz Student Satisfaction Inventory

I am able to take care of college-related business at times that are convenient for me.



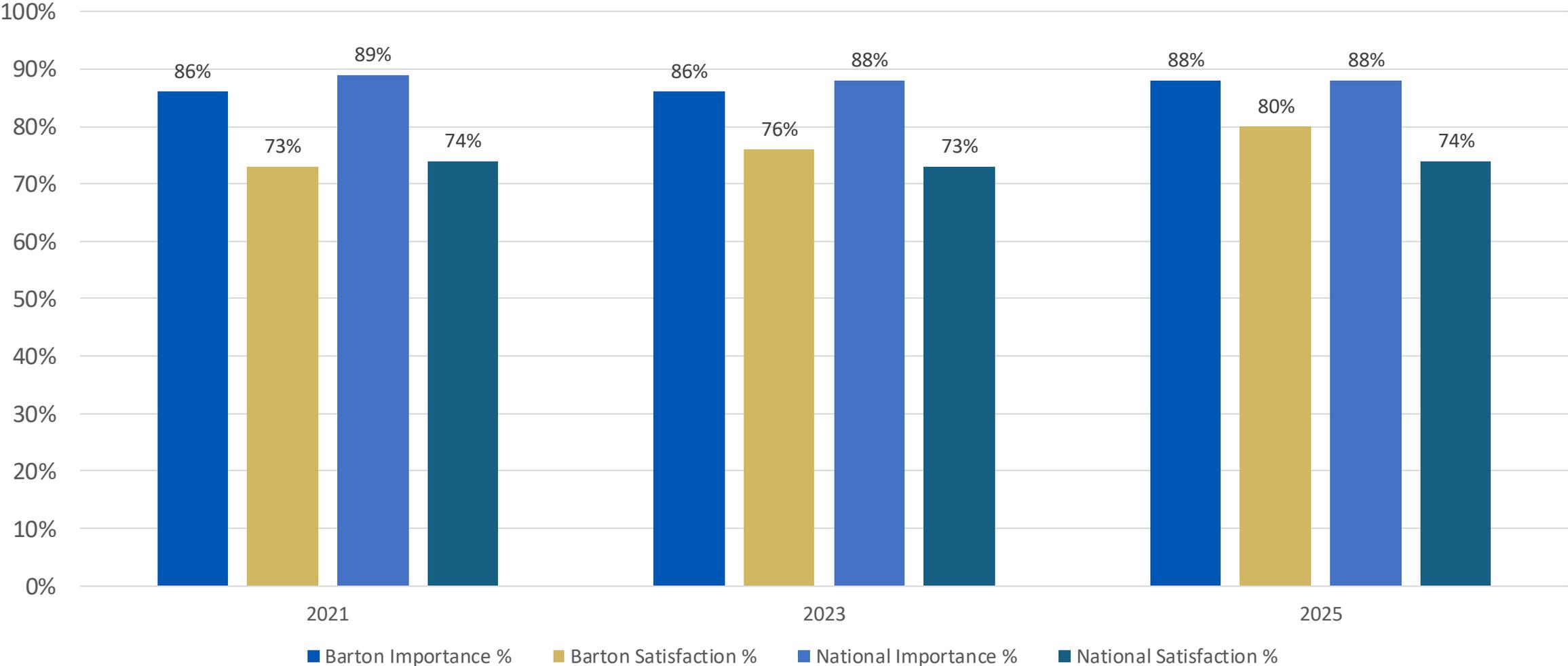
Ruffalo Noel Levitz Priorities Survey for Online Learners (PSOL)

My program advisor helps me work toward career goals.



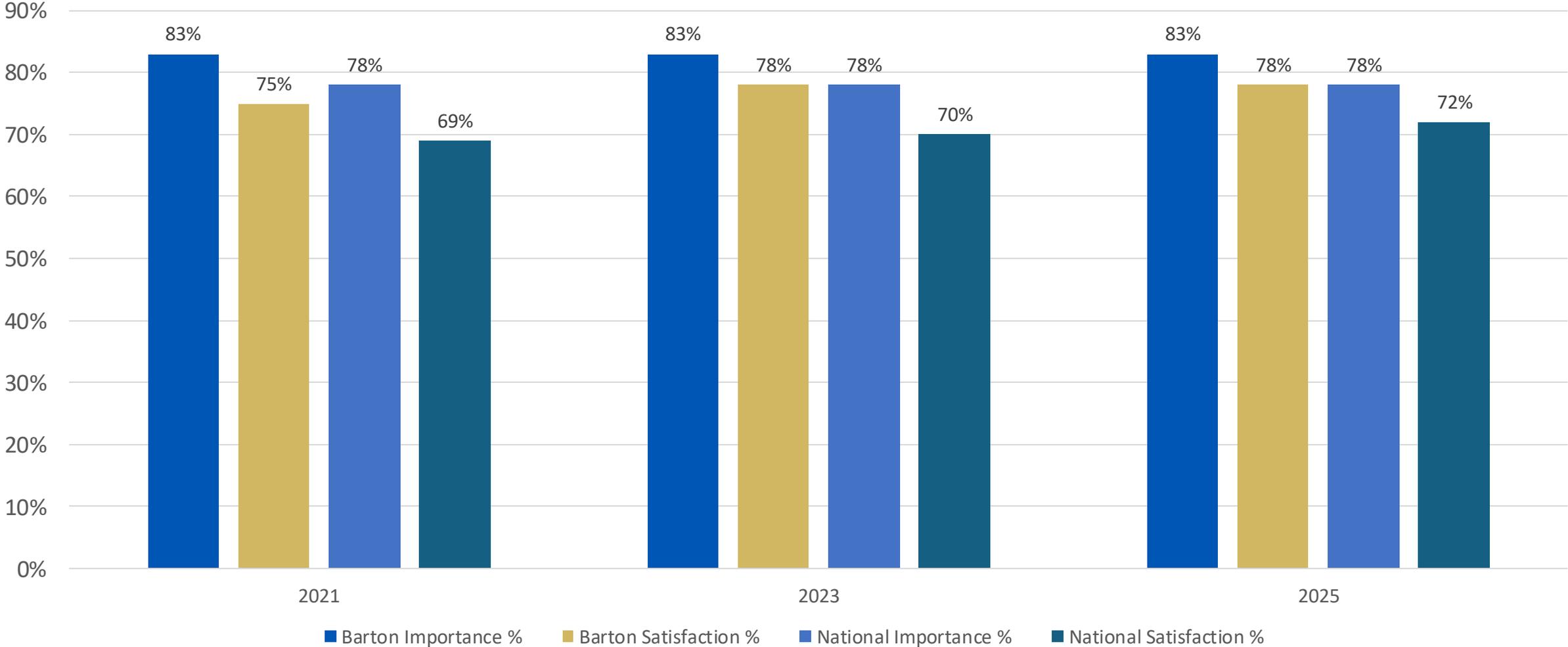
Ruffalo Noel Levitz Priorities Survey for Online Learners (PSOL)

I am aware of whom to contact for questions about programs and services.



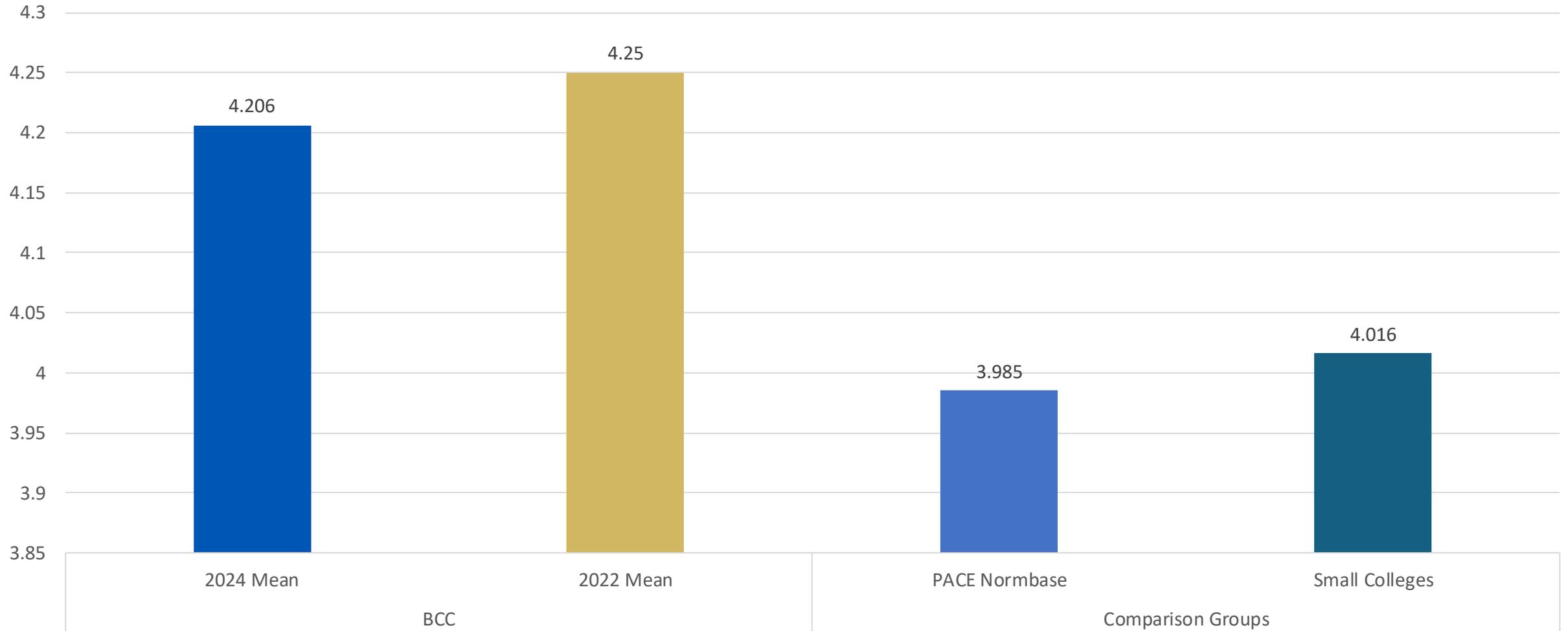
Ruffalo Noel Levitz Priorities Survey for Online Learners (PSOL)

Online career services are available.



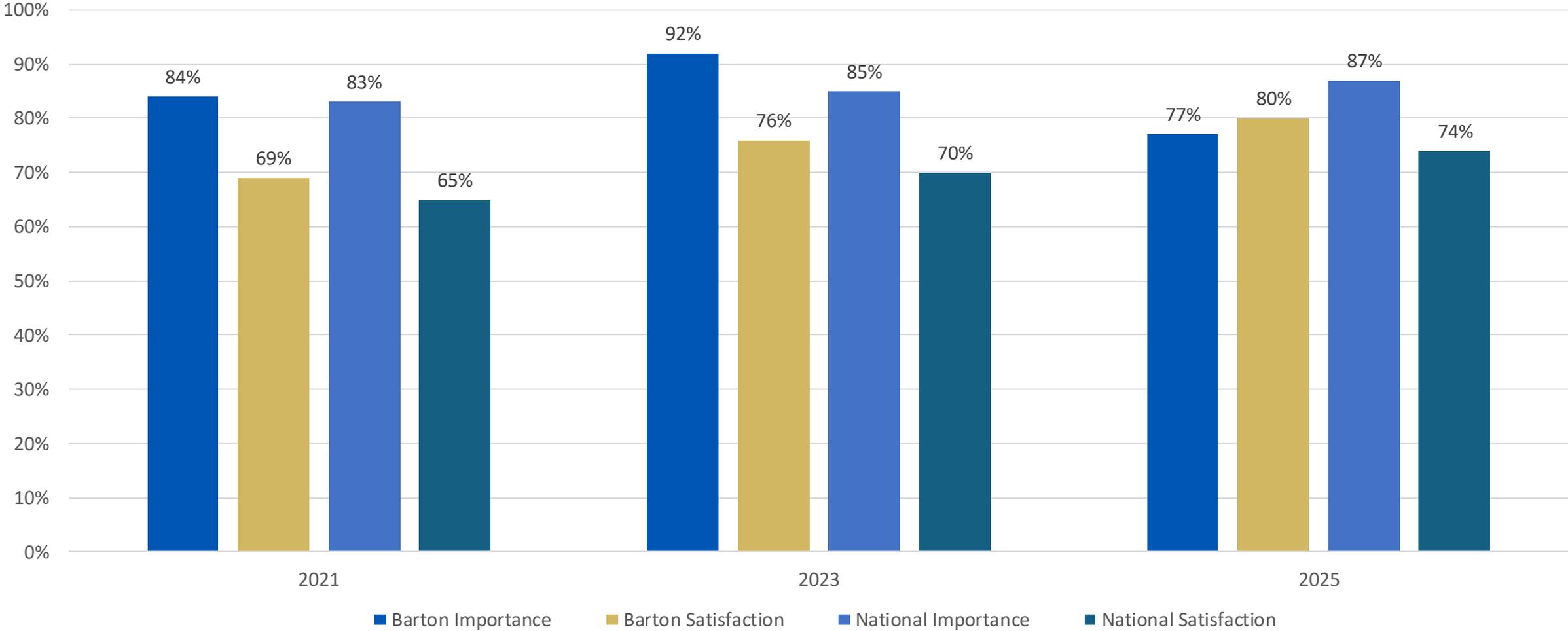
PACE Climate Survey for Community Colleges

Administrators meet the needs of students.



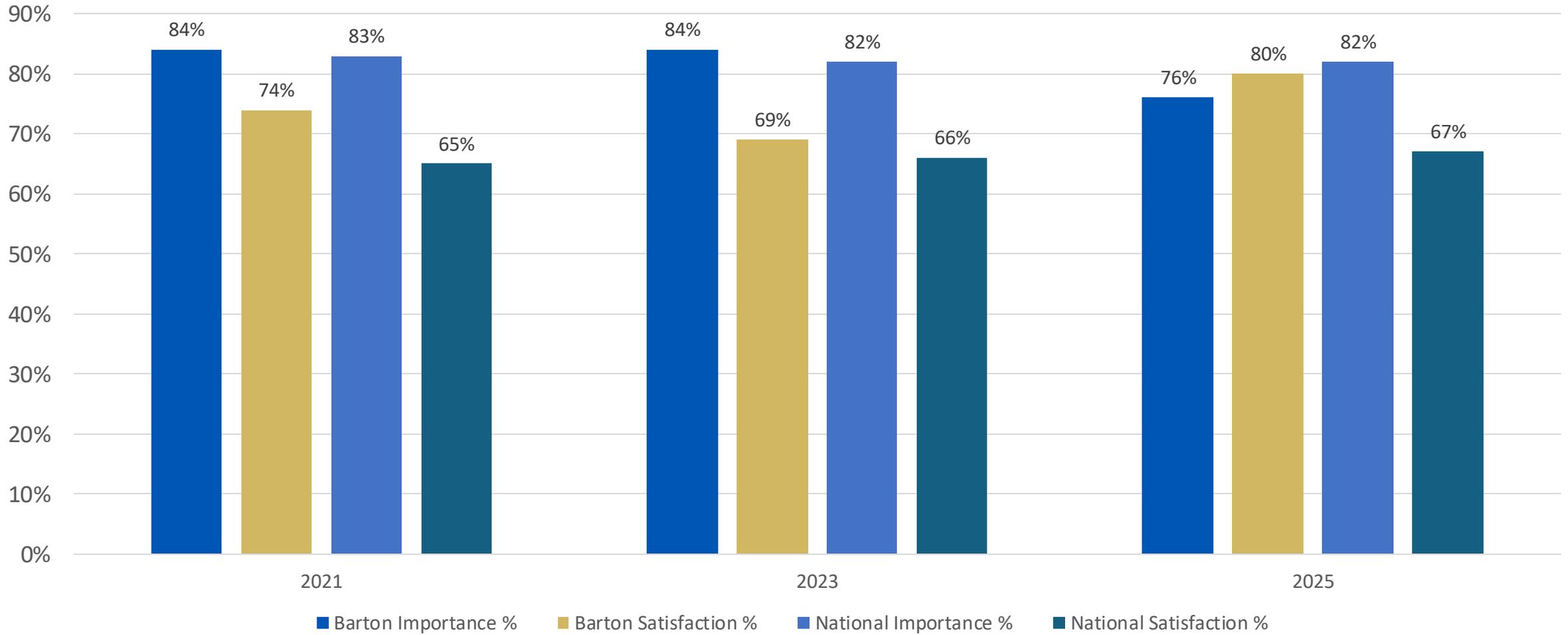
Ruffalo Noel Levitz Student Satisfaction Inventory

Administrators are available to hear students' concerns.



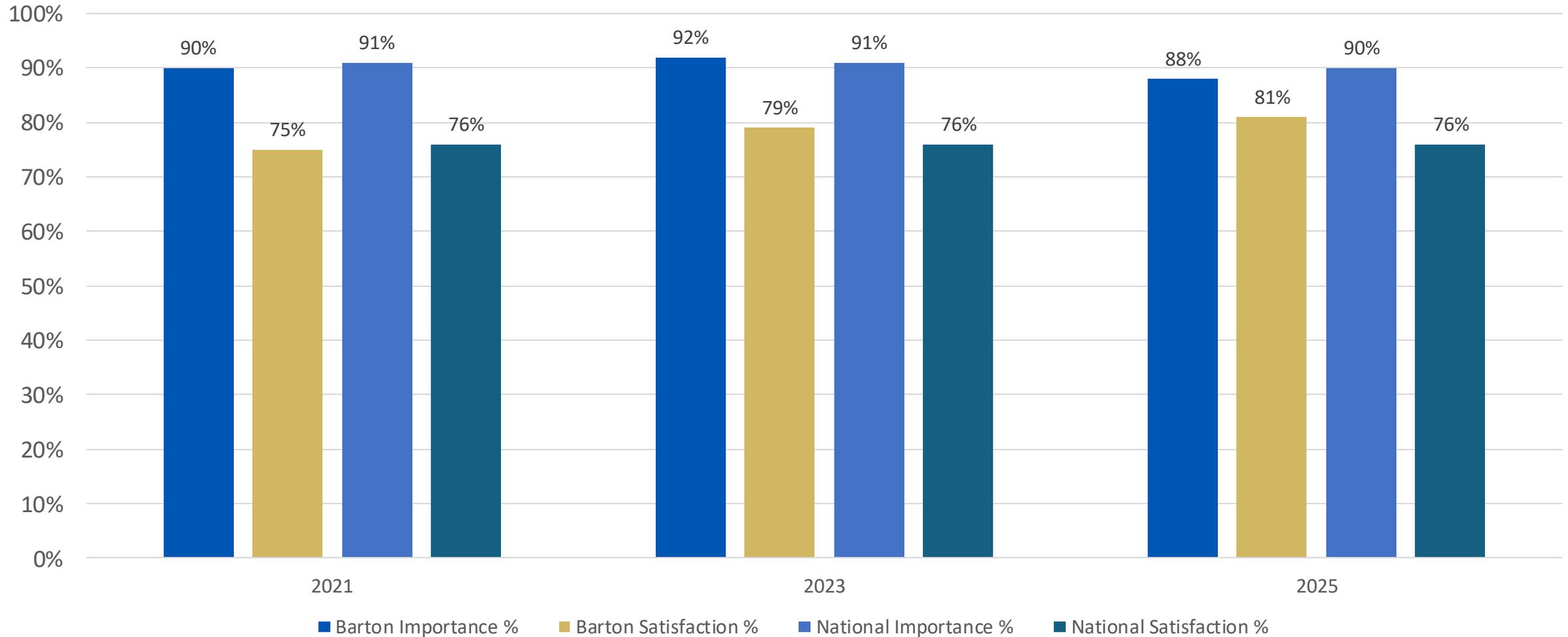
Ruffalo Noel Levitz Priorities Survey for Online Learners (PSOL)

Channels are available for providing timely responses to student complaints.



Ruffalo Noel Levitz Priorities Survey for Online Learners (PSOL)

This institution responds quickly when I request information.



Next Steps