

As part of our ongoing commitment to the highest standards for data security and privacy protection, Barton Community College will be enforcing Multi-Factor Authentication (MFA) when attempting to login to the MyBarton Portal. Please read the information in preparation for this rollout.

Due to this new security implementation, starting early Monday, August 15, 2022 the login to the MyBarton Portal will change from this:



### <u>To This:</u>



## What is Multi-Factor Authentication (MFA)?

 MFA is a method of authentication where the user is asked to provide two independent credentials in order to verify the user's identity. For example, a user authenticates with their password and is also required to provide the six-digit code that is sent to their mobile device.

# Why is MFA required?

- MFA is an effective way to enhance security. Traditional usernames and passwords can be stolen and they've become increasingly more vulnerable to malicious activities.
- MFA creates an additional layer of security to help increase the level of confidence that the user requesting access is actually who they claim to be.
- With more applications on external cloud infrastructures, MFA will help ensure our assets are better protected.

## Who is impacted?

MFA is prompted for all employees and students who are trying to access the MyBarton Portal.

### How convenient is it to use MFA?

- With Okta, the current adaptive MFA policy is configured to be prompted upon first time accessing the MyBarton Portal from a new device and only when you do NOT choose the "Remember me" box.
  - To prevent being prompted from your computing device, <u>PLEASE</u> be sure to check the "Remember me" box, or it will prompt you each time you try to access the MyBarton Portal.



### When is this coming?

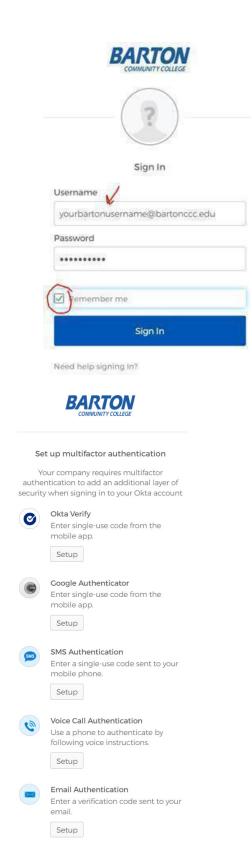
 MFA early enrollment will be this week with a hard-cutover August 15 early morning. For more details on the rollout, please pay attention to the <a href="https://mybarton.bartonccc.edu/">https://mybarton.bartonccc.edu/</a> web page.

### What should I do if I don't register with OKTA MFA before August 15?

• You will be prompted to register the first time you try to access the MyBarton Portal and have to complete OKTA MFA registration to then continue on to the MyBarton Portal.

#### What do I need to do?

- Tuesday, August 9, 2022 morning, you will receive an email at your <u>firstname.lastname@cougar.bartonccc.edu</u> email to enroll in MFA, in it will be a link, <u>please click on</u> <u>that link.</u>
- You will then be prompted to register for OKTA MFA. Simply follow the prompts to self-register.
- The registration process is self-guided. You will be given 5 options. We recommend you choose at least *two* MFA options.
- You will register with your Barton Email Account and Barton password (what you currently login to the MyBarton Portal with)
  - HINT: Have your cell phone ready to download either of the applications for MFA, OKTA or Google Authenticator or to use the text option.



# Who should I contact if I have questions?

- Email <a href="mailto:cougartechsupport@bartonccc.edu">cougartechsupport@bartonccc.edu</a> or,
- Complete the <u>Tech Support Form</u> so that an IT person can assist you or,
- Call extension 100 from any Barton-campus or dial 620-786-1100 leave a message and an IT person will return your call.