



Customer Service Representative

Aaron's provides a fun and positive environment for our associates and a place where we take building relationships with our customers personally!

As a Customer Service Representative, you will play a key role in the success of the store through: in-store sales, telephone sales, direct marketing, new customer growth & renewal payment processing. Additionally, our Customer Service Representatives ensure showroom floors are well-maintained and provide a warm, friendly environment for our customers.

Job Duties

Personally support every customer to Own it.

Customer Care & Service

- Drive Sales through building authentic relationships with customers
- Assist customers on the showroom floor
- Accept & process current customer payments
- Assist with store sales by in store marketing
- Input customer information into the store computer for new lease agreements
- Update customer information & account status in the store's computer system
- Manage cash transactions with customers

Administrative Assistance

- File & maintain customer folders and records
- Answer incoming telephone calls
- Maintain regularly mailing campaign
- Process order forms and references

Additional duties

- Maintain the appearance & organization of the customer transaction counter
- Assist in the maintenance of the showroom through cleaning, organizing & merchandising
- Additional duties as assigned by management

Job Requirements

- High school diploma or equivalent
- Excellent interpersonal skills are required for daily customer contact
- Working knowledge of electronic products (appliances, computers, etc.)
- Strong sales skills- showroom and telephone
- Position may require lifting up to 50 lbs. without help
- Excellent telephone manners
- Strong communication skills
- Strong computer skills
- Maintain professional appearance

As a Potential Aaron's Associate

You'll share our purpose and passion for making a real difference in the lives of others and the rewards that come from creating strong personal connections for life. You'll be a contributing team member in an environment that embraces challenge and has a strong drive to achieve. We like to set the bar high, roll up our sleeves and work together to out-perform the competition. You'll have an opportunity to work in an environment which prides itself on recognizing and rewarding top performers.

About Aaron's

Aaron's has a long legacy as an industry leader, with continued growth regardless of the economy. In business since 1955, we have grown to over 2,000 stores across North America built on a foundation of excellence, customer focus, & quality products and services. Personally and professionally, we hold ourselves to high standards and unwavering commitment to do what's right; treating every individual with respect, compassion and integrity. We are highly invested in the communities we serve through our community outreach programs; donating time, products and services locally and nationally.

As a Customer Service Representative at Aaron's, you will have access to a comprehensive benefits package that includes: Paid time off including vacation days, sick days and holidays

Unlimited bonus & commission opportunities

Five day work week, Sundays always off!

Medical, dental & vision insurance

401(K) with company match

Life insurance

Disability benefits

A drug screen and criminal background investigation is required.

Aaron's is an Equal Opportunity Employer