



## **Manager Trainee-**

### **Description**

Aaron's provides a fun and positive environment for our associates and a place where we take building relationships with our customers personally!

As a Manager Trainee, you will have the opportunity to learn the various responsibilities in our business to help build a foundation for a management career at Aaron's! You are primarily responsible for assisting the Customer Accounts Department with lease agreement renewals. In addition, you support the overall needs of the store by assisting other associates. At Aaron's, you are making a difference—your dedicated attention to each customer helps bring the closer to our mutual goal of ownership. Come see why the difference is personal at Aaron's, connect with us today!

### **Job Duties**

Personally support every customer to Own it.

Assist in managing the collections process

Collect revenues and protect company assets

Counsel customers to gain timely renewal payments

Contact customers directly who have not made payments to get the customer current

### **Customer Care**

Contact customers over the phone and by home visits

Maintain and update customer database

Assist with merchandise returns and customer deliveries as needed

### **Additional Duties**

Clean returned merchandise

Visit customer homes to assist with deliveries, & work out payment options

### **Position Requirements**

Two years of college or two years of previous management experience

Good communication and interpersonal relationship skills

Position routinely requires lifting & loading up to 50 lbs. without help and up to 300 lbs. with the assistance of a dolly

Valid driver's license

Good organizational skills

Maintain professional appearance

Strong telephone manners

## **As a Potential Aaron's Associate**

You'll share our purpose and passion for making a real difference in the lives of others and the rewards that come from creating strong personal connections for life. You'll be a contributing team member in an environment that embraces challenge and has a strong drive to achieve. We like to set the bar high, roll up our sleeves and work together to out-perform the competition. You'll have an opportunity to work in an environment which prides itself on recognizing and rewarding top performers.

## **About Aaron's**

Aaron's has a long legacy as an industry leader, with continued growth regardless of the economy. In business since 1955, we have grown to over 2,000 stores across North America built on a foundation of excellence, customer focus, & quality products and services. Personally and professionally, we hold ourselves to high standards and unwavering commitment to do what's right; treating every individual with respect, compassion and integrity. We are highly invested in the communities we serve through our community outreach programs; donating time, products and services locally and nationally.

As a Manager Trainee at Aaron's, you will have access to a comprehensive benefits package that includes: Paid time off including vacation days, sick days and holidays

- Unlimited bonus & commission opportunities
- Five day work week, Sundays always off!
- Medical, dental & vision insurance
- 401(K) with company match
- Life insurance
- Disability benefits

All drivers must comply with the Aaron's Driver Qualification policy which includes: a satisfactory MVR (driving record), a valid Driver's License, D.O.T. physical/certification in states that require it.

**Aaron's is an Equal Opportunity Employer**