

Location: Hesston, KS

Apply: <http://bit.ly/2cGLc8N>

AGCO is currently seeking a Custom Harvester Combine Support Technician to join our Field Service team in Hesston, KS. The Custom Harvester Combine Support Technician will be responsible for providing accurate and prompt field service support to commercial harvester owner-operators onsite and over the phone. The Custom Harvester Combine Support Technician will also be responsible for performing diagnostic tests and will be tasked with making the necessary adjustments, care, and preventive maintenance for AGCO brand custom harvester machinery.

Note: Relocation assistance is available to the Hesston, KS area for this position. Additionally, heavy travel to customer sites throughout the Midwest will be required during the harvest season.

Responsibilities of the Custom Harvester Combine Support Technician:

- Provide technical support and preventive service maintenance for AGCO's commercial harvesting machinery
- Set up mobile site locations and maintain harvesting machinery parts inventory
- Assist commercial operators with machine adjustments to achieve optimal performance
- Submit warranty claims on parts and service work performed on harvesting machines
- Author solutions or service information and log data into database (SOURCE)
- Promptly respond to technical inquiries, field service calls, production plant visits, engineering center visits, dealer visits, customers, and trade shows
- Facilitate product reliability improvement through identifying product issues
- Identify and recommend service training needs at AGCO dealerships
- Collaborate with Training Department to develop training materials and programs necessary to enhance dealer service capabilities

Required Qualifications of the Custom Harvester Combine Support Technician:

- 3+ years of experience in a technical service, mechanic, or technician role with knowledge of hydraulics, engine, gear train, electrical systems, electronics, and air conditioning repair, in combination with an Associate's Degree

OR

- 7+ years of the aforementioned experience in combination with a High School Diploma
- 1+ years of hands-on experience with electronic diagnostics tools

Preferred Qualifications of the Custom Harvester Combine Support Technician:

- 2+ years of experience with repairing agricultural or heavy equipment
- 2+ years of dealership experience
- CDL (Commercial Driver's License)

Education of the Custom Harvester Combine Support Technician:

- High school diploma is required
- Associate's degree is preferred

About Hesston

Only 35 minutes from Wichita, Hesston is a place where industry, recreation, and families blossom, offering many amenities found in a larger city but in a small town atmosphere. Hesston's appeal goes nationwide; more than a third of the residents hail from outside the Kansas state lines.

Benefits

AGCO offers competitive benefits including options and choices to fit your needs such as medical, dental, prescription drug, life and accident insurance, long and short term disability, matching 401k plan, employee assistance program, and discounted home and auto insurance.

Why AGCO?

At AGCO you have a voice and the opportunity to impact our long-term success, as well as your own. As a Fortune 500 company and one of the global leaders in agricultural equipment manufacturing, we have an extensive network of approximately 3,000 dealers and serve more than 140 countries. We are celebrating our 25th year in business, and pride ourselves on competitive relocation and employee benefit packages. While headquartered in Duluth, Georgia, AGCO has manufacturing facilities all over the world creating and distributing their full-line of products, including Challenger, Fendt, GSI, Massey Ferguson, and Valtra. Join AGCO and become part of a diverse team and grow your career in ways you never imagined. It's time to embrace your infinite possibilities!

AGCO is an Equal Opportunity Employer.