

Field Service Technician I

Bettendorf, IA

Description

Calibrated To Exceed Expectations

Are you a dynamic and customer-focused Field Service Technician looking to take your career to new heights? If so, join our Bettendorf team where you'll have the opportunity to showcase your exceptional technical skills, problem-solving abilities, and commitment to customer service excellence.

Who We Are:

At UniFide CST, we pride ourselves on delivering top-notch technical support and service to our valued clients and customers. We are a primary distributor of weighing systems, thermal printing equipment, and data collection software. With a long-standing reputation for superior service and products, our technical services, sales, and representatives are positioned to provide solutions that exceed your expectations.

The Role:

As a Field Service Technician, you'll be at the forefront of our operations, providing hands-on support and expertise to our diverse client base. From diagnosing and resolving technical issues to installation and calibration, conducting preventive maintenance, and building lasting customer relationships, you'll play a pivotal role in driving our continued success.

What A Day In The Life Looks Like:

- Utilize your technical proficiency to diagnose and troubleshoot mechanical and electrical systems effectively
- Deliver exceptional customer service, addressing client concerns with patience, empathy, and professionalism
- Demonstrate adaptability and problem-solving abilities in handling diverse and unpredictable field situations
- Maintain accurate documentation of service activities and provide comprehensive reports to clients and internal stakeholders

What You Bring To The Table:

- Analytical thinking and adaptability to new technologies
- Commitment to safety and adherence to regulations
- Technical competence and a willingness to learn
- Strong communication skills and a customer-focused mindset
- Possess a valid Class B CDL or a willingness to obtain one

Typical Hours: 7:00a-4:00p Monday to Friday. Some overtime hours and flexibility are required.

Benefits:

- Competitive Pay
- Full Medical, Dental, Vision, and Disability Insurance
- 8 Paid Holidays
- 3 Weeks PTO
- 401(K) W/ Company Match
- Profit Sharing Incentive Bonus
- Per Diem
- LEAD Academy
- The TEAM!

Why Join Us:

Joining means becoming part of a dynamic team dedicated to excellence and innovation. With opportunities for growth, ongoing training, and a supportive work environment, we empower our employees to reach their full potential and make a meaningful impact every day.

If you're ready to take the next step in your career and become part of a winning team, we want to hear from you! Don't miss this opportunity to showcase your talents and grow with us. Apply today and embark on a rewarding journey with UniFide CST.

UniFide CST is an Equal Opportunity Employer

If interested please apply to <https://recruiting.paylocity.com/recruiting/jobs/Apply/2438421/La-Crosse-Scale/Field-Service-Technician-1>

If you have any questions please feel free to reach out.

Wendy Gamble Human Resource Generalist

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