## SPRING 2009

|  | 1 = Rewarding | 2 = Good | 3 = Adequate | 4 = Poor | 5 = Disappc | 6 = Did Not Use Service | Blank - Did Not Answer |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Admissions Office | 35.1\% | 47.1\% | 6.5\% | 2.5\% | 1.8\% | 5.5\% | 1.5\% | 100.0\% |
| Business Office | 32.3\% | 42.9\% | 7.0\% | 3.3\% | 3.0\% | 10.0\% | 1.5\% | 100.0\% |
| Academic Advising | 46.9\% | 31.1\% | 9.0\% | 2.5\% | 1.8\% | 7.5\% | 1.3\% | 100.0\% |
| Financial Aid Office | 30.1\% | 25.8\% | 8.5\% | 3.8\% | 3.8\% | 25.8\% | 2.3\% | 100.0\% |
| Housing | 10.3\% | 11.5\% | 5.0\% | 2.0\% | 2.0\% | 65.4\% | 3.8\% | 100.0\% |
| Food Service | 6.8\% | 13.0\% | 10.3\% | 5.0\% | 6.5\% | 54.4\% | 4.0\% | 100.0\% |
| Library Services | 26.8\% | 22.3\% | 5.3\% | 2.0\% | 2.5\% | 38.3\% | 2.8\% | 100.0\% |
| Bookstore | 30.3\% | 28.1\% | 9.0\% | 4.8\% | 2.3\% | 22.6\% | 3.0\% | 100.0\% |
| Tutoring | 20.6\% | 11.3\% | 5.5\% | 1.0\% | 2.5\% | 55.6\% | 3.5\% | 100.0\% |
| Grounds/Maintenance | 18.8\% | 28.1\% | 8.0\% | 3.0\% | 1.5\% | 37.3\% | 3.3\% | 100.0\% |
| Health Services | 16.5\% | 0.0\% | 6.0\% | 1.0\% | 1.8\% | 56.6\% | 18.0\% | 100.0\% |
| Registrar - Enrollment Services | 37.8\% | 39.6\% | 8.5\% | 2.8\% | 1.8\% | 7.8\% | 1.8\% | 100.0\% |
| Career Planning \& Placement | 20.8\% | 21.8\% | 7.3\% | 1.8\% | 2.3\% | 43.4\% | 2.8\% | 100.0\% |
| Computer Lab Services | 32.3\% | 22.1\% | 6.8\% | 1.3\% | 1.3\% | 33.6\% | 2.8\% | 100.0\% |
| Testing | 28.8\% | 32.6\% | 10.8\% | 1.5\% | 3.3\% | 20.6\% | 2.5\% | 100.0\% |
| Security \& Safety | 29.6\% | 27.3\% | 10.3\% | 1.0\% | 2.3\% | 27.3\% | 2.3\% | 100.0\% |
| Student Activities | 25.3\% | 21.1\% | 4.8\% | 1.5\% | 0.8\% | 43.4\% | 3.3\% | 100.0\% |











|  | 3991 = Rewarding | 2 = Good | 3 = Adequi 4 = Poor |  | 5 = Disappc 6 = Did Not Blank - Did Not Answer |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Admissions Office | 140 | 188 | 26 | 10 | 7 | 22 | 6 |
| Business Office | 129 | 171 | 28 | 13 | 12 | 40 | 6 |
| Academic Advising | 187 | 124 | 36 | 10 | 7 | 30 | 5 |
| Financial Aid Office | 120 | 103 | 34 | 15 | 15 | 103 | 9 |
| Housing | 41 | 46 | 20 | 8 | 8 | 261 | 15 |
| Food Service | 27 | 52 | 41 | 20 | 26 | 217 | 16 |
| Library Services | 107 | 89 | 21 | 8 | 10 | 153 | 11 |
| Bookstore | 121 | 112 | 36 | 19 | 9 | 90 | 12 |
| Tutoring | 82 | 45 | 22 | 4 | 10 | 222 | 14 |
| Grounds/Maintenance | 75 | 112 | 32 | 12 | 6 | 149 | 13 |
| Health Services | 66 | 0 | 24 | 4 | 7 | 226 | 72 |
| Registrar - Enrollment Services | 151 | 158 | 34 | 11 | 7 | 31 | 7 |
| Career Planning \& Placement | 83 | 87 | 29 | 7 | 9 | 173 | 11 |
| Computer Lab Services | 129 | 88 | 27 | 5 | 5 | 134 | 11 |
| Testing | 115 | 130 | 43 | 6 | 13 | 82 | 10 |
| Security \& Safety | 118 | 109 | 41 | 4 | 9 | 109 | 9 |
| Student Activities | 101 | 84 | 19 | 6 | 3 | 173 | 13 |







