## SPRING 2012

|  | 1 = Rewarding | 2 = Good | 3 = Adequate | 4 = Poor | 5 = Disappc | 6 = Did Not <br> Use Service | Blank - Did Not Answer |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Admissions Office | 35.5\% | 42.0\% | 10.5\% | 2.0\% | 5.0\% | 5.0\% | 0.0\% | 100.0\% |
| Business Office | 40.0\% | 37.5\% | 9.0\% | 3.0\% | 6.0\% | 4.5\% | 0.0\% | 100.0\% |
| Academic Advising | 43.0\% | 32.0\% | 8.5\% | 3.5\% | 6.0\% | 7.0\% | 0.0\% | 100.0\% |
| Financial Aid Office | 31.5\% | 26.0\% | 11.5\% | 3.5\% | 5.5\% | 21.0\% | 1.0\% | 100.0\% |
| Housing | 15.5\% | 11.0\% | 6.0\% | 2.0\% | 4.0\% | 60.5\% | 1.0\% | 100.0\% |
| Food Service | 13.0\% | 14.5\% | 12.5\% | 3.5\% | 4.5\% | 51.5\% | 0.5\% | 100.0\% |
| Library Services | 30.5\% | 19.0\% | 5.5\% | 2.5\% | 3.0\% | 39.0\% | 0.5\% | 100.0\% |
| Bookstore | 36.5\% | 27.0\% | 7.5\% | 2.5\% | 5.0\% | 21.5\% | 0.0\% | 100.0\% |
| Tutoring | 26.0\% | 12.0\% | 5.5\% | 0.5\% | 4.5\% | 50.0\% | 1.5\% | 100.0\% |
| Grounds/Maintenance | 20.5\% | 27.0\% | 9.0\% | 2.0\% | 6.0\% | 35.0\% | 0.5\% | 100.0\% |
| Health Services | 21.0\% | 0.0\% | 4.0\% | 1.5\% | 3.5\% | 55.5\% | 14.5\% | 100.0\% |
| Registrar - Enrollment Services | 40.5\% | 35.0\% | 8.5\% | 3.5\% | 5.0\% | 7.0\% | 0.5\% | 100.0\% |
| Career Planning \& Placement | 21.5\% | 18.0\% | 4.0\% | 1.5\% | 5.0\% | 48.5\% | 1.5\% | 100.0\% |
| Computer Lab Services | 27.5\% | 22.5\% | 7.0\% | 2.0\% | 5.0\% | 34.5\% | 1.5\% | 100.0\% |
| Testing | 29.5\% | 30.0\% | 8.0\% | 2.0\% | 4.0\% | 24.5\% | 2.0\% | 100.0\% |
| Security \& Safety | 25.5\% | 31.0\% | 7.0\% | 1.5\% | 5.0\% | 29.0\% | 1.0\% | 100.0\% |
| Student Activities | 22.0\% | 24.0\% | 5.5\% | 2.0\% | 4.5\% | 40.5\% | 1.5\% | 100.0\% |












| 2001 = Rewarding 2 = Good |  |  | 3 = Adequate | Poor | 5 = Disappc $6=$ Did Not L Blank - Did Not Answer |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Admissions Office | 71 | 84 | 21 | 4 | 410 | 10 | 0 |
| Business Office | 80 | 75 | 18 | 6 | 612 | 9 | 0 |
| Academic Advising | 86 | 64 | 17 | 7 | 712 | 14 | 0 |
| Financial Aid Office | 63 | 52 | 23 | 7 | $7 \quad 11$ | 42 | 2 |
| Housing | 31 | 22 | 12 | 4 | 48 | 121 | 2 |
| Food Service | 26 | 29 | 25 | 7 | 79 | 103 | 1 |
| Library Services | 61 | 38 | 11 | 5 | 5 6 | 78 | 1 |
| Bookstore | 73 | 54 | 15 | 5 | 510 | 43 | 0 |
| Tutoring | 52 | 24 | 11 | 1 | 19 | 100 | 3 |
| Grounds/Maintenance | 41 | 54 | 18 | 4 | 412 | 70 | 1 |
| Health Services | 42 | 0 | 8 | 3 | 37 | 111 | 29 |
| Registrar - Enrollment Servic | 81 | 70 | 17 | 7 | 710 | 14 | 1 |
| Career Planning \& Placemen | 43 | 36 | 8 | 3 | 310 | 97 | 3 |
| Computer Lab Services | 55 | 45 | 14 | 4 | 410 | 69 | 3 |
| Testing | 59 | 60 | 16 | 4 | 48 | 49 | 4 |
| Security \& Safety | 51 | 62 | 14 | 3 | 310 | 58 | 2 |
| Student Activities | 44 | 48 | 11 | 4 | 49 | 81 | 3 |






