

BSI / BioSig-ID Service Offerings

BioSig-ID Support Services (Zendesk)

BSI offers Customer Service Ticketing System with our BioSig-ID software license

- We create a support self-service web portal dedicated to your school
- We add our content, how-to videos and FAQs
- Cloud based ticketing system
- Brand your web portal with school logo, colors background and custom messaging
- Cross-train your support / help desk

Suspicious Activity Reports (SAR)

The SAR analyzes specific history, activity, location and time of student access to detect patterns of suspicious behaviors and then ranks potential offenders.

- Captures in-depth user experience and reports suspicious behavior
- Compares patterns with earlier reports and against like schools
- Ready-made reports for accreditation and Dept. of Education
- Recommend performing a SAR after a session or a specified time range to measure changes
- See how your school's KPI compare to overall client education model
- Proven solution to an Accreditation Review

Real Time Event Notifications (RTEN)

RTEN uses forensics algorithms and predefined event alerts of suspicious user patterns accessing courses through BioSig-ID™. When a user triggers certain conditions, institutions receive an email or SMS notification alert in real time.

- Use forensics to determine, who are your suspicious users accessing your courses?
- Sharing logins or using 3rd parties or foreign IPs
- Select predefined alerts watching for changing patterns of behavior
- Define contacts for SMS or email notifications
- Include Student Services for proactive review
 - Warning letters
 - Further actions

BioProof-ID™

Introducing BioProof-ID, a new layer of confidence for your network security. Identity Proofing and Verification Service. Confirm legal identity and monitor biometric induction in a single process. BioProof-ID's online remote authentication agents:

- Live agent using a webcam ensures the person who creates their biometric enrollment is the registered user
- Confirm user identity by viewing government issued ID
- Witness the confirmed user create a biometric password using BioSig-ID gesture biometrics to verify ID
- The newly enrolled user then accesses your network with their biometric password, a simple process of drawing four characters with finger or mouse. Reports detail geo-location and other verification activity.
- Use cases include initial credentialing before any service is rendered or accessed

Managed Services

The question that is being asked, who are these online students? BSI has advanced our virtual authentication solution and service delivery to offer our expertise as a managed services provider, to accelerate the adoption of student identify verification utilizing a cost savings model. Combining this with a site licensing model that is easy on the budget, schools are adopting the BSI approach for the following reasons:

- Reduce capital expenditures
- Trusted vendor partner to operate critical business processes
- Control complexity of changing regulatory compliances
- Reduce need for hiring additional skilled FTE resources
- High value to risk management return on potential dishonest fraud and identity attacks
- Positively identify virtual students accessing course content
- Strongest available Identity verification technology
- Deter third party surrogates violating Student Code of Conduct
- Continuous monitoring
- User and Log Management
- Proactive event notifications of suspicious activity
- Provide measurable reporting for pending compliance and audit
- Predictable costs in revealing and resolving potential student dishonesty and fraud
- Will not overwhelm your school administrators and faculty with more data!

Single Sign-On (SSO) Integration

- BioSig-ID is not a SSO application, however we are potentially a complimentary Multi-Factor Authentication (MFA) add-on to your existing SSO application
- Using your BioSig-ID user licenses to “gate” access to student’s private Admissions and or Financial Student Aid (FSA) web portals
- Open source SSO include: CAS and Shibboleth